



Daikin Altherma low  
temperature split  
Technical Data  
ERLA11-14DV3 /  
ERLA-DV37





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## ERLA11-14DV3 / ERLA-DV37

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# 1 Features

1 - 1 ERLA11-14DV3

- › Outdoor unit extracts heat from the outdoor air, even at -25°C
- › Combining with R-32 Bluevolution technology, reduces environmental impact with 68% compared to R-410A, leads directly to lower energy consumption thanks to its high energy efficiency and has up to lower 16% refrigerant charge
- › W-LAN Adapter and cartridge connection (optional)
- › Black grille hiding the fan from view

1



Guaranteed operation down to -25°C



Onecta app (optional)



Voice control

# 2 Specifications

## 2 - 1 Specifications

Technical specifications				EBVH16SU23D6V + ERLA11DV3	EBVH16SU23D6V + ERLA14DV3	
Heating capacity	Nom.		kW	10.6 (1) / 9.82 (2)	12.0 (1) / 12.5 (2)	
Power input	Heating	Nom.	kW	2.18 (1) / 2.68 (2)	2.46 (1) / 3.42 (2)	
	Domestic hot water from 10°C to 50°C	Nom.	kWh	3.41		
Heat up time from 10°C to 50°C			hr	1h07min at 7°C ambient temperature		
COP				4.83 (1) / 3.66 (2)	4.87 (1) / 3.64 (2)	
Water side Heat exchanger	Water flow rate	Heating	Nom.	46.1 (3) / 46.1 (4) l/min		
General	Supplier/Manufacturer details	Name and address		Daikin Europe N.V. - Zandvoordestraat 300, 8400 Oostende, Belgium		
		Name or trademark		Daikin Europe N.V.		
	Product description	Air-to-water heat pump			Yes	
		Brine-to-water heat pump			No	
		Heat pump combination heater			Yes	
		Low-temperature heat pump			No	
		Supplementary heater integrated			Yes	
		Water-to-water heat pump			No	
LW(A) Sound power level (according to EN14825)	Indoor		dB(A)	44.0 (5)		
LW(A) Sound power level (according to EN14825)	Outdoor		dB(A)	62.0		
Sound condition Ecodesign and energy label				Sound power in heating mode, measured according to the EN12102 under conditions of the EN14825		
Space heating general	Air to water unit	Rated airflow (outdoor)	m <sup>3</sup> /h	3,350	4,220	
		Other	Capacity control	Inverter		
		Pck (Crankcase heater mode)	kW	0.000		
		Poff (Off mode)	kW	0.023		
		Psb (Standby mode)	kW	0.023		
		Pto (Thermostat off)	kW	0.023		
Domestic hot water heating	General	Declared load profile		XL		
		Function to fix water heating during off peak hours		No		
Space heating general	Integrated supplementary heater	Psup	kW	6.0		
		Type of energy input		Electrical		
Domestic hot water heating	Average climate	AEC (Annual electricity consumption) kWh		1,542		
		COPdhw		2.63		
		Heat up time		1h 11min		
		Mixed water at 40°C l		295.0		
		η <sub>wh</sub> (water heating efficiency) %		109		
		Qelec (Daily electricity consumption) kWh		7.260		
		Reference hot water temperature °C		51.5		
		Stand-by power input W		43.2		
		Water heating energy efficiency class		A		
		Domestic hot water heating	Cold climate	AEC (Annual electricity consumption) kWh		1,963
COPdhw				2.08		
η <sub>wh</sub> (water heating efficiency) %				85		
Qelec (Daily electricity consumption) kWh				9.180		
Stand-by power input W				43.1		
AEC (Annual electricity consumption) kWh				1,349		
COPdhw				3.00		
Warm climate	Heat up time		1h 10min			
	Mixed water at 40°C l		295.0			
	η <sub>wh</sub> (water heating efficiency) %		124			
	Qelec (Daily electricity consumption) kWh		6.350			
	Reference hot water temperature °C		51.5			
	Stand-by power input W		37.6			

# 2 Specifications


## 2 - 1 Specifications

2

Technical specifications				EBVH16SU23D6V + ERLA11DV3	EBVH16SU23D6V + ERLA14DV3		
Space heating	Average climate water outlet 55°C	General	Annual energy consumption	kWh	6,405	7,047	
			$\eta_s$ (Seasonal space heating efficiency)	%	131	126	
			Prated at -10°C	kW	10	11	
			Qhe Annual energy consumption (GCV)	Gj	23	25	
			SCOP		3.23	3.22	
			Seasonal space heating eff. class			A++	
			A Condition (-7°CDB/8°CWB)	Cdh (Degradation heating)		1.0	
				COPd	1.89		1.80
				Pdh	7.9		8.5
				PERd	75.6		72.0
			B Condition (2°CDB/11°CWB)	Cdh (Degradation heating)		1.0	
				COPd	3.25		3.28
				Pdh	5.4		6.2
				PERd	130.0		131.2
			C Condition (7°CDB/6°CWB)	Cdh (Degradation heating)		1.0	
				COPd	4.79		4.88
				Pdh		4.4	
				PERd	191.6		195.2
			D Condition (12°CDB/11°CWB)	Cdh (Degradation heating)		1.0	
				COPd	6.38		6.58
	Pdh		5.3				
	PERd	255.2		263.2			
Tol (temperature operating limit)	COPd	1.68		1.76			
	Pdh	6.9		7.0			

# 2 Specifications

## 2 - 1 Specifications

Technical specifications					EBVH16SU23D6V + ERLA11DV3	EBVH16SU23D6V + ERLA14DV3
Space heating 	Average climate water outlet 55°C	Tol (temperature operating limit)	PERd TOL WTOL	% °C °C	67.2	70.4
		Rated heat output supplementary capacity	Psup (at Tdesign -10°C)	kW	3.2	4.0
			Tbiv (bivalent temperature)	COPd Pdih PERd Tbiv	kW kW % °C	1.96 8.2 78.4 -5
	Cold climate water outlet 55°C	General	Annual energy consumption	kWh	8,440	9,024
			ηs (Seasonal space heating efficiency)	%	114	117
			Prated at -22°C	kW	10	11
			Qhe Annual energy consumption (GCV)	Gj	30	32
	Warm climate water outlet 55°C	General	Annual energy consumption	kWh	3,262	3,818
			ηs (Seasonal space heating efficiency)	%	161	166
			Prated at 2°C	kW	10.0	12.1
			Qhe Annual energy consumption (GCV)	Gj	12	14
	B Condition (2°CDB/1°CWB)	Cdh (Degradation heating)	COPd		2.23	2.20
			Pdih	kW	9.0	10.1
			PERd	%	89.2	88.0
	C Condition (7°CDB/6°CWB)	Cdh (Degradation heating)	COPd		3.74	3.83
Pdih			kW	6.2	7.6	
PERd			%	149.6	153.2	
D Condition (12°CDB/11°CWB)	Cdh (Degradation heating)	COPd		5.67	5.69	
		Pdih	kW	5.0	5.69	
		PERd	%	226.8	227.6	
Tbiv (bivalent temperature)	COPd Pdih PERd Tbiv	COPd		2.40	2.65	
		Pdih	kW	8.5	11.1	
		PERd	%	96.0	106.0	
		Tbiv	°C	4	4	
Average climate water outlet 35°C	General	Annual energy consumption	kWh	4,479	4,935	
		ηs (Seasonal space heating efficiency)	%	182	181	
		Prated at -10°C	kW	10	11	
		Qhe Annual energy consumption (GCV)	Gj	16	18	
		SCOP		4.61	4.60	

# 2 Specifications

## 2 - 1 Specifications

2

Technical specifications				EBVH16SU23D6V + ERLA11DV3	EBVH16SU23D6V + ERLA14DV3		
Space heating 	Average climate water outlet 35°C	General	Seasonal space heating eff. class	A+++			
			A Condition	COPd	3.03	2.99	
			B Condition (2°C- B/1°CWB)	Pdh	kW	9.2	9.8
				PERd	%	121.2	119.6
				Cdh (Degradation heating)		1.0	
			C Condition (7°C- B/6°CWB)	COPd		4.35	
				Pdh	kW	5.5	6.1
				PERd	%		174.0
			D Condition (12°C- B/11°CWB)	Cdh (Degradation heating)		1.0	
				COPd		6.69	6.70
				Pdh	kW	4.6	
			Tol (temperature operating limit)	PERd	%	267.6	268.0
				Cdh (Degradation heating)		1.0	
				COPd		8.47	8.65
			Tbiv (bivalent temperature)	Pdh	kW	5.4	
				PERd	%	338.8	346.0
				TOL	°C		-10
			Rated heat output supplementary capacity	WTOL	°C		35
				COPd		3.01	2.99
				Pdh	kW	9.2	9.8
			Cold climate water outlet 35°C	PERd	%	120.4	119.6
				Tbiv	°C	-8	-7
				Psup (at Tdesign -10°C)	kW	1.6	1.9
			Warm climate water outlet 35°C	General	Annual energy consumption	kWh	5,964
	ηs (Seasonal space heating efficiency)	%		162	165		
	Prated at -22°C	kW		12	11		
B Condition (2°C- B/1°CWB)		Qhe Annual energy consumption (GCV)	Gj	21	23		
	General	Annual energy consumption	kWh	2,228	2,431		
		ηs (Seasonal space heating efficiency)	%	237	239		
C Condition (7°C- B/6°CWB)		Prated at 2°C	kW	10	11		
		Qhe Annual energy consumption (GCV)	Gj	8	9		
	Cdh (Degradation heating)			1.0			
Space heating 	Warm climate water outlet 35°C	B Condition (2°C- B/1°CWB)	COPd	3.80	3.51		
			Pdh	kW	9.2	11.0	
			PERd	%	152.0	140.4	
C Condition (7°C- B/6°CWB)	Cdh (Degradation heating)		1.0				
	COPd		5.70	5.77			
	Pdh	kW	6.7	7.4			
Tbiv (bivalent temperature)	PERd	%	228.0	230.8			
	COPd		3.80	3.51			
	Pdh	kW	9.2	11.0			
D Condition (12°C- B/11°CWB)	PERd	%	152.0	140.4			
	Tbiv	°C	3	2			
	Cdh (Degradation heating)		1.0				
	COPd		7.87	7.73			
	Pdh	kW	5.2				
	PERd	%	314.8	309.2			

(1)Condition: Ta DB/WB 7°C/6°C - LWC 35°C (DT = 5°C) |

(2)Condition: Ta DB/WB 7°C/6°C - LWC 45°C (DT=5°C) |

(3)Condition 1: cooling Ta 35°C - LWE 18°C (DT = 5°C); heating Ta DB/WB 7°C/6°C - LWC 35°C (DT = 5°C) |

(4)Condition 2: cooling Ta 35°C - LWE 7°C (DT = 5°C); heating Ta DB/WB 7°C/6°C - LWC 45°C (DT = 5°C) |

(5)Measured with a pressure drop of 10 kPa in the heating system at an operating condition of leaving water 47-55°C in a room with an ambient of 20°C. DB/WB 7°C/6°C. |

Cooling: EW 12°C; LW 7°C; ambient conditions: 35°CDB |




Cooling: EW 23°C; LW 18°C; ambient conditions: 35°CDB |

According to EN14825

Technical specifications			EBVH16SU23D6V + ERLA16DV37
Heating capacity	Nom.	kW	16.0 (1) / 16.0 (2)

# 2 Specifications


## 2 - 1 Specifications

Technical specifications				EBVH16SU23D6V + ERLA16DV37
Power input	Heating	Nom.	kW	3.53 (1) / 4.56 (2)
	Domestic hot water from 10°C to 50°C	Nom.	kWh	3.41
Heat up time from 10°C to 50°C			hr	1h07min at 7°C ambient temperature
COP				4.53 (1) / 3.51 (2)
General	Supplier/Manufacturer details	Name and address Name or trademark		Daikin Europe N.V. - Zandvoordestraat 300, 8400 Oostende, Belgium Daikin Europe N.V.
	Product description	Air-to-water heat pump		Yes
		Brine-to-water heat pump		No
		Heat pump combination heater		Yes
		Low-temperature heat pump		No
		Supplementary heater integrated		Yes
	Water-to-water heat pump		No	
	LW(A) Sound power level (according to EN14825)	Indoor	dB(A)	44.0 (3)
LW(A) Sound power level (according to EN14825)	Outdoor	dB(A)	62.0	
Sound condition Ecodesign and energy label			Sound power in heating mode, measured according to the EN12102 under conditions of the EN14825	
Space heating general	Air to water unit	Rated airflow (outdoor)		m <sup>3</sup> /h 5,100
		Other		Capacity control Inverter
	Pck (Crankcase heater mode)		kW	0.000
	Poff (Off mode)		kW	0.023
	Psb (Standby mode)		kW	0.023
	Pto (Thermostat off)		kW	0.023
Domestic hot water heating 	General	Declared load profile		XL
		Function to fix water heating during off peak hours		No
Space heating general	Integrated supplementary heater	Psup		kW 6.0
		Type of energy input		Electrical
Domestic hot water heating 	Average climate	AEC (Annual electricity consumption)		kWh 1,542
		COPdhw		2.63
		Heat up time		1h 11min
		Mixed water at 40°C		l 295.0
		η <sub>wh</sub> (water heating efficiency)		% 109
		Qelec (Daily electricity consumption)		kWh 7.260
		Reference hot water temperature		°C 51.5
		Stand-by power input		W 43.2
		Water heating energy efficiency class		A
		Domestic hot water heating 	Cold climate	AEC (Annual electricity consumption)
COPdhw				2.08
η <sub>wh</sub> (water heating efficiency)				% 85
Qelec (Daily electricity consumption)				kWh 9.180
Stand-by power input				W 43.1
Warm climate	AEC (Annual electricity consumption)		kWh 1,349	
	COPdhw		3.00	
	Heat up time		1h 10min	
	Mixed water at 40°C		l 295.0	
	η <sub>wh</sub> (water heating efficiency)		% 124	
Qelec (Daily electricity consumption)		kWh 6.350		
Reference hot water temperature		°C 51.5		
Stand-by power input		W 37.6		

# 2 Specifications


## 2 - 1 Specifications

2

Technical specifications			EBVH16SU23D6V + ERLA16DV37	
Space heating	Average climate water outlet 55°C	General	Annual energy consumption kWh	7,477
			$\eta_s$ (Seasonal space heating efficiency) %	130
			Prated at -10°C kW	12
			Qhe Annual energy consumption (GCV) GJ	27
			SCOP	3.32
			Seasonal space heating eff. class	A++
A Condition (-7°CDB)			Cdh (Degradation heating)	1.0
			COPd	1.95
B/-8°CWB)			Pdh kW	9.4
			PERd %	78.0
B Condition (2°CDB)			Cdh (Degradation heating)	1.0
			COPd	3.27
B/11°CWB)			Pdh kW	6.9
			PERd %	130.8
C Condition (7°CDB)			Cdh (Degradation heating)	1.0
			COPd	4.93
B/6°CWB)			Pdh kW	4.4
			PERd %	197.2
D Condition (12°CDB)			Cdh (Degradation heating)	1.0
			COPd	6.60
B/11°CWB)			Pdh kW	5.3
			PERd %	264.0
Tot (temperature operating limit)			COPd	1.50
			Pdh kW	6.0
			PERd %	60.0

# 2 Specifications



## 2 - 1 Specifications

Technical specifications				EBVH16SU23D6V + ERLA16DV37		
Space heating 	Average climate water outlet 55°C	Tol (temperature operating limit)	TOL °C		-10	
			WTOL °C		55	
		Rated heat output supplementary capacity	Psup (at Tdesign -10°C) kW		6.1	
		Tbiv (bivalent temperature)	COPd		2.13	
			Pdh kW		10.1	
			PERd %		85.2	
			Tbiv °C		-5	
Cold climate water outlet 55°C	General	Annual energy consumption	kWh		9,650	
		ηs (Seasonal space heating efficiency)	%		120	
		Prated at -22°C	kW		12	
		Qhe Annual energy consumption (GCV)	Gj		35	
Warm climate water outlet 55°C	General	Annual energy consumption	kWh		4,576	
		ηs (Seasonal space heating efficiency)	%		162	
		Prated at 2°C	kW		14.1	
		Qhe Annual energy consumption (GCV)	Gj		16	
	B Condition (2°CDB/1°CWB)		Cdh (Degradation heating)			1.0
			COPd			2.17
			Pdh kW			9.8
			PERd %			86.8
	C Condition (7°CDB/6°CWB)		Cdh (Degradation heating)			1.0
			COPd			3.70
		Pdh kW			9.1	
		PERd %			148.0	
D Condition (12°CDB/11°CWB)		Cdh (Degradation heating)			1.0	
		COPd			5.69	
		Pdh kW			5.0	
		PERd %			227.6	
Tbiv (bivalent temperature)	General	COPd			2.91	
		Pdh kW			11.1	
		PERd %			116.4	
		Tbiv °C			5	
Average climate water outlet 35°C	General	Annual energy consumption	kWh		5,377	
		ηs (Seasonal space heating efficiency)	%		181	
		Prated at -10°C	kW		12	
		Qhe Annual energy consumption (GCV)	Gj		19	
		SCOP			4.61	
		Seasonal space heating eff. class			A+++	

# 2 Specifications

## 2 - 1 Specifications

2

Technical specifications				EBVH16SU23D6V + ERLA16DV37		
Space heating 	Average climate water outlet 35°C	A Condition (-7°CDB)	COPd		2.87	
			Pdh kW		11.2	
			PERd %		114.8	
		B Condition (2°CDB)	Cdh (Degradation heating)		1.0	
			COPd		4.33	
			Pdh kW		6.7	
			PERd %		173.2	
		C Condition (7°CDB)	Cdh (Degradation heating)		1.0	
			COPd		6.83	
			Pdh kW		4.7	
			PERd %		273.2	
		D Condition (12°CDB)	Cdh (Degradation heating)		1.0	
			COPd		8.82	
			Pdh kW		5.5	
			PERd %		352.8	
		Tol (temperature operating limit)	COPd		2.52	
			Pdh kW		10.6	
			PERd %		100.8	
			TOL °C		-10	
			WTOL °C		35	
Tbiv (bivalent temperature)	COPd		2.72			
	Pdh kW		11.4			
	PERd %		108.8			
	Tbiv °C		-8			
Rated heat output supplementary capacity	Psup (at Tdesign -10°C)	kW		1.4		
Cold climate water outlet 35°C	General	Annual energy consumption	kWh		7,257	
		ηs (Seasonal space heating efficiency)	%		160	
		Prated at -22°C	kW		12	
		Qhe Annual energy consumption (GCV)	Gj		26	
	Warm climate water outlet 35°C	General	Annual energy consumption	kWh		2,675
			ηs (Seasonal space heating efficiency)	%		237
			Prated at 2°C	kW		12
			Qhe Annual energy consumption (GCV)	Gj		10
		B Condition (2°CDB)	Cdh (Degradation heating)		1.0	
		COPd		3.30		
	Pdh kW		11.9			
	PERd %		132.0			
Space heating 	Warm climate water outlet 35°C	C Condition (7°CDB)	Cdh (Degradation heating)		1.0	
			COPd		5.64	
			Pdh kW		8.1	
			PERd %		225.6	
		Tbiv (bivalent temperature)	COPd		3.30	
			Pdh kW		11.9	
			PERd %		132.0	
			Tbiv °C		2	
		D Condition (12°CDB)	Cdh (Degradation heating)		1.0	
			COPd		7.73	
	Pdh kW		5.2			
	PERd %		309.2			

(1)Condition: Ta DB/WB 7°C/6°C - LWC 35°C (DT = 5°C) |  
 (2)Condition: Ta DB/WB 7°C/6°C - LWC 45°C (DT=5°C) |  
 (3)Measured with a pressure drop of 10 kPa in the heating system at an operating condition of leaving water 47-55°C in a room with an ambient of 20°C. DB/WB 7°C/6°C. |  
 Cooling: EW 12°C; LW 7°C; ambient conditions: 35°CDB |  
 Cooling: EW 23°C; LW 18°C; ambient conditions: 35°CDB |  
 According to EN14825 |  
 Condition 1: cooling Ta 35°C - LWE 18°C (DT = 5°C); heating Ta DB/WB 7°C/6°C - LWC 35°C (DT = 5°C) |  
 Condition 2: cooling Ta 35°C - LWE 7°C (DT = 5°C); heating Ta DB/WB 7°C/6°C - LWC 45°C (DT = 5°C)

Technical Specifications		ERLA11DV3	ERLA14DV3
Casing	Colour	Ivory white	
	Material	Polyester painted galvanised steel plate	

# 2 Specifications

## 2 - 1 Specifications

Technical Specifications				ERLA11DV3	ERLA14DV3	
Dimensions	Unit	Height	mm	870		
		Width	mm	1,100		
		Depth	mm	460		
	Packed unit	Height	mm	1,118		
		Width	mm	1,207		
		Depth	mm	682		
Weight	Unit	kg		101		
	Packed unit	kg		120		
Packing	Material	Carton + Wood + EPS				
	Weight	kg		18		
Heat exchanger	Length	mm		1,195		
	Rows	Quantity		3		
	Fin pitch	mm		1.40		
	Passes	Quantity		14		
	Face area	m <sup>2</sup>		0.950 / 0.970 / 1.00		
	Stages	Quantity		38		
	Empty tubeplate hole	Quantity		0		
	Tube type	ø7 Hi-XSL				
	Fin	Type	WF fin			
		Treatment	Anti-corrosion treatment (PE)			
	Fan	Type	Propeller fan			
Quantity		1				
Air flow rate		Heating	High	m <sup>3</sup> /min	55.8	70.4
		Cooling	High	m <sup>3</sup> /min	70.4	85.0
Discharge direction	Horizontal					
Fan motor	Quantity	1				
	Model	Brushless DC motor				
	Output	W		183		
	Drive	Direct drive				
	Speed	Steps	8			
		Heating	Nom.	rpm	450	550
	Cooling	Nom.	rpm	650		
Compressor	Quantity	1				
	Model	2Y350BPAX1P#C				
Compressor	Type	Hermetically sealed swing inverter compressor				
	Starting method	Inverter driven				
PED	Category	Category II				
Operation range	Heating	Min.	°CDB	-25.0		
		Max.	°CDB	25 (1) / 35 (1)		
	Cooling	Min.	°CDB	10		
		Max.	°CDB	43		
	Domestic hot water	Max.	°CDB	25 (1) / 35 (1)		
		Min.	°CDB	-25		
PED	Most critical part	Name	Accumulator			
		Ps*V	159			
Sound power level	Heating	Nom.	dB(A)	62.0 (2)		
Sound pressure level	Heating	Nom.	dB(A)	48.0 (2)		
Refrigerant	Type	R-32				
	GWP	675.0				
	Charge	kg		3.80		
	Control	Electronic expansion valve				
	Circuits	Quantity		1		
Refrigerant oil	Type	FW68DA				
	Charged volume	l		1.4		

# 2 Specifications

## 2 - 1 Specifications

**2**

Technical Specifications				ERLA11DV3	ERLA14DV3	
Piping connections	Liquid	Quantity		1		
		Type		Flare connection		
		OD	mm	9.50		
	Gas	Quantity		1		
		Type		Flare connection		
		OD	mm	15.9		
	Drain	Quantity		8		
		Type		Hole		
		OD	mm	26		
	Piping length	OU - IU	Min.	m	3	
			Max.	m	50	
		System	Chargeless	m	10	
	High pressure side	Design pressure	bar	42		
	Additional refrigerant charge		kg/m	0.05 (for piping length exceeding 10m)		
Level difference	IU - OU	Max.	m	30.0		
Heat insulation			Both liquid and gas pipes			
Defrost method			Reversed cycle			
Defrost control			Sensor for outdoor heat exchanger temperature			
Capacity control	Method		Variable (inverter)			
Safety devices	Item	01		High pressure switch		
		02		Low pressure switch		
		03		Fan driver overload protector		
		04		Fuse		
		05		Compressor motor thermal protector		

Electrical Specifications				ERLA11DV3	ERLA14DV3
Power supply	Name			V3	
	Phase			1~	
	Frequency	Hz		50	
	Voltage	V		230	
	Voltage range	Min.	%		-10
Max.		%		10	
Current	Maximum running current	Heating	A	30.8	
		Cooling	A	30.8	
	Recommended fuses		A	32	
	Inverter modulation	Min.	%	39	37
Wiring connections	For power supply	Quantity		3	
		Remark		Select diameter and type according to national and local regulations	
	For connection with indoor	Quantity		4	
Remark			1,5mm <sup>2</sup>		
IP class	IP		IPX4		

(1)For more details, see operation range drawing |

(2)Measured with a pressure drop of 10 kPa in the heating system at an operating condition of leaving water 47-55°C in a room with an ambient of 20°C. DB/WB 7°C/6°.

Technical Specifications				ERLA16DV37
Casing	Colour			Ivory white
	Material			Polyester painted galvanised steel plate
Dimensions	Unit	Height	mm	870
		Width	mm	1,100
		Depth	mm	460
	Packed unit	Height	mm	1,118
		Width	mm	1,207
		Depth	mm	682
Weight	Unit		kg	101
	Packed unit		kg	120
Packing	Material			Carton + Wood + EPS
	Weight		kg	18

# 2 Specifications

## 2 - 1 Specifications

Technical Specifications				ERLA16DV37	
Heat exchanger	Length	mm		1,195	
	Rows	Quantity		3	
	Fin pitch	mm		1.40	
	Passes	Quantity		14	
	Face area	m <sup>2</sup>		0.950 / 0.970 / 1.00	
	Stages	Quantity		38	
	Empty tubeplate hole	Quantity		0	
	Tube type			ø7 Hi-XSL	
	Fin	Type			WF fin
		Treatment			Anti-corrosion treatment (PE)
Fan	Type			Propeller fan	
	Quantity			1	
	Air flow rate	Heating	High	m <sup>3</sup> /min	85.0
		Cooling	High	m <sup>3</sup> /min	85.0
Discharge direction			Horizontal		
Fan motor	Quantity			1	
	Model			Brushless DC motor	
	Output	W		183	
	Drive			Direct drive	
	Speed	Steps			8
		Heating	Nom.	rpm	650
	Cooling	Nom.	rpm	650	
Compressor	Quantity			1	
	Model			2Y350BPAX1P#C	
Compressor	Type			Hermetically sealed swing inverter compressor	
	Starting method			Inverter driven	
PED	Category			Category II	
Operation range	Heating	Min.	°CDB	-25.0	
		Max.	°CDB	25 (1) / 35 (1)	
	Cooling	Min.	°CDB	10	
		Max.	°CDB	43	
	Domestic hot water	Max.	°CDB	25 (1) / 35 (1)	
		Min.	°CDB	-25	
PED	Most critical part	Name		Accumulator	
		Ps*V	Bar*l	159	
Sound power level	Heating	Nom.	dB(A)	62.0 (2)	
Sound pressure level	Heating	Nom.	dB(A)	48.0 (2)	
Refrigerant	Type			R-32	
	GWP			675.0	
	Charge	kg		3.80	
	Control			Electronic expansion valve	
	Circuits	Quantity		1	
Refrigerant oil	Type			FW68DA	
	Charged volume	l		1.4	
Piping connections	Liquid	Quantity		1	
		Type			Flare connection
		OD	mm		9.50
	Gas	Quantity		1	
		Type			Flare connection
		OD	mm		15.9
	Drain	Quantity		8	
		Type			Hole
	Piping length	OU - IU	Min.	m	3
			Max.	m	50
		System	Chargeless	m	10
			Design pressure	bar	42
	High pressure side	Additional refrigerant charge		0.05 (for piping length exceeding 10m)	
	Level difference	IU - OU	Max.	m	30.0
			Heat insulation		Both liquid and gas pipes
		Reversed cycle			
Defrost control			Sensor for outdoor heat exchanger temperature		
Capacity control	Method			Variable (inverter)	
Safety devices	Item	01	High pressure switch		
		02	Low pressure switch		
		03	Fan driver overload protector		
		04	Fuse		
		05	Compressor motor thermal protector		

# 2 Specifications

## 2 - 1 Specifications

**2**

Electrical Specifications			ERLA16DV37
Power supply	Name		V3
	Phase		1~
	Frequency	Hz	50
	Voltage	V	230
	Voltage range	Min. % Max. %	-10 10
Current	Maximum running current	Heating A Cooling A	30.8 30.8
	Recommended fuses	A	32
	Inverter modulation	Min. %	34
	Wiring connections	For power supply	Quantity Remark
For connection with indoor		Quantity Remark	4 1,5mm <sup>2</sup>
IP class		IP	IPX4

(1) For more details, see operation range drawing |

(2) Measured with a pressure drop of 10 kPa in the heating system at an operating condition of leaving water 47-55°C in a room with an ambient of 20°C. DB/WB 7°C/6°.

# 3 Combination table

## 3 - 1 Combination Table

**ERLA11-14DV3**

**ERLA11-14DW1**

**ERLA-DV37**

**ERLA-DW17**

Combination table

Description	ERLA11D(A/2)V3	ERLA14D(A/2)V3	ERLA16D(A/2)V37	ERLA11D(A/2)W1	ERLA14D(A/2)W1	ERLA16D(A/2)W17
EBBH11DF* Heating only indoor unit	o	---	---	o	---	---
EBBX11DF* Reversible indoor unit	o	---	---	o	---	---
EBBH16DF* Heating only indoor unit	---	o	o	---	o	o
EBBX16DF* Reversible indoor unit	---	o	o	---	o	o

Description	ERLA11D(A/2)(V3/W1)	ERLA14D(A/2)(V3/W1)	ERLA16D(A/2)(V37)/(W17)
EBVH11S(18/23)DJ* Heating only indoor unit	o	-	-
EBVX11S(18/23)DJ* Reversible indoor unit	o	-	-
EBVH16S(18/23)DJ* Heating only indoor unit	-	o	o
EBVX16S(18/23)DJ* Reversible indoor unit	-	o	o
EBVZ16S(18/23)DJ* (Integrated Bizzone)	o	o	o
EBVH16SU(18/23)DJ6V Heating only indoor unit for the UK	o	o	o
EBSH(-/B)11* Heating only indoor unit	o	-	-
EBSX(-/B)11* Reversible indoor unit	o	-	-
EBSH(-/B)16* Heating only indoor unit	-	o	o
EBSX(-/B)16* Reversible indoor unit	-	o	o

**Remark**

Other combinations than mentioned in this combina

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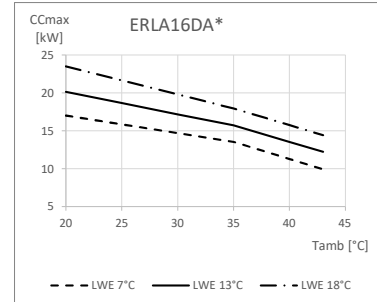
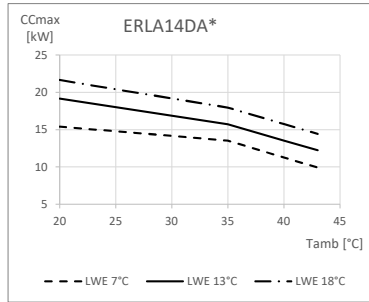
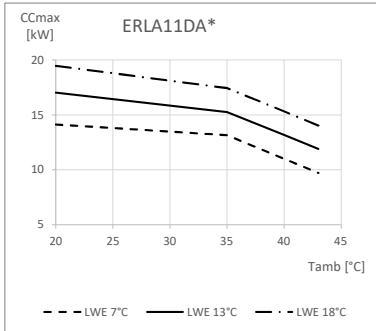
# 4 Capacity graphs

## 4 - 1 Cooling Capacity Graphs

4

### ERLA11-14DV3 / ERLA11-14DW1 / ERLA-DV37 / ERLA-DW17

Maximum cooling capacity



#### Symbols

CC<sub>max</sub> Cooling capacity at maximum operating frequency, measured according to EN 14511.

LWE Leaving water evaporator temperature [°C]

Tamb Ambient temperature [°C DB]

#### Conditions

##### Cooling capacity

Capacity according to standard EN 14511 and valid for chilled water range  $\Delta T = 3\sim 8^{\circ}\text{C}$ .

#### Notes

The capacity and power input is valid for ·V3· models at ·230·V and for for ·W1· models at ·400·V.

The capacity and the power input are at maximum operation.

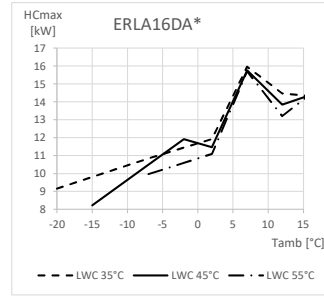
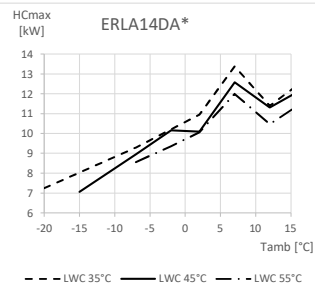
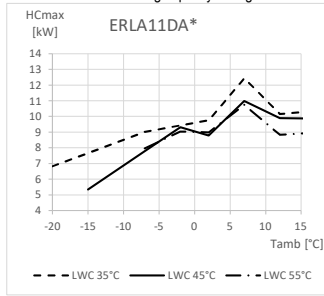
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# 4 Capacity graphs

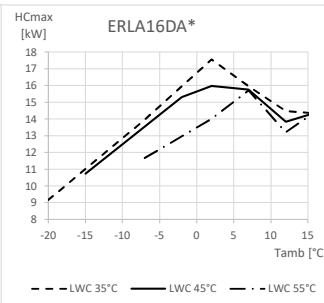
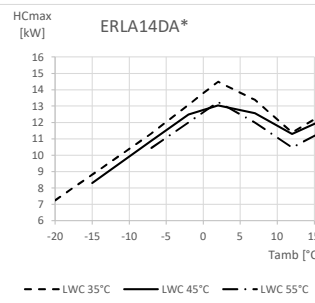
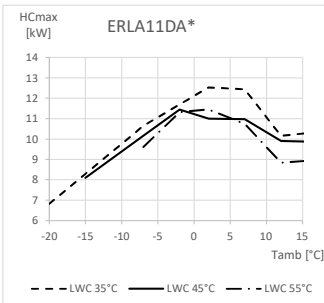
## 4 - 2 Heating Capacity Graphs

### ERLA11-14DV3 / ERLA11-14DW1 / ERLA-DV37 / ERLA-DW17

Maximum heating capacity - integrated value



Maximum heating capacity - peak values



**Symbols**

- HC<sub>max</sub> Heating capacity for maximum load, measured according to EN 14511
- LWC Leaving water condensor temperature [°C]
- Tamb Ambient temperature [°C DB]

**Conditions**

Heating capacity

Capacity according to standard EN 14511 and valid for heated water range  $\Delta T = 3^{\circ}8^{\circ}C$ .

**Notes**

The capacity and power input is valid for -V3- models at -230-V and for for -W1- models at -400-V.  
The capacity and the power input are at maximum operation.

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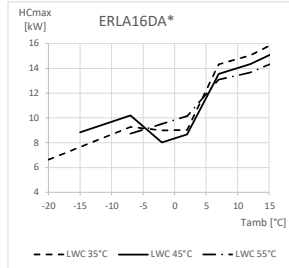
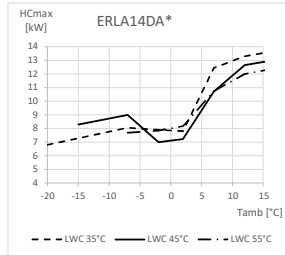
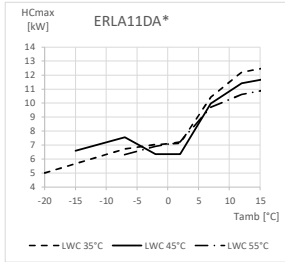
# 4 Capacity graphs

## 4 - 3 Heating Capacity Graphs - quiet mode

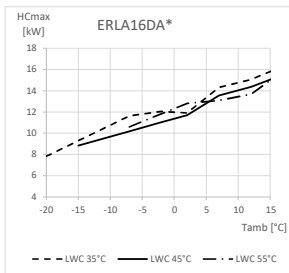
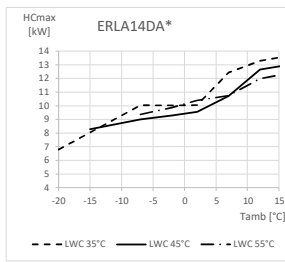
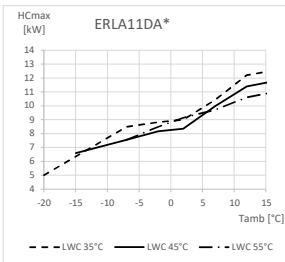
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ERLA11-14DV3 / ERLA11-14DW1 / ERLA-DV37 / ERLA-DW17

Maximum heating capacity - integrated value



Maximum heating capacity - peak values



**Symbols**

HC<sub>max</sub> Heating capacity for maximum load, measured according to EN 14511

LWC Leaving water condensor temperature [°C]

Tamb Ambient temperature [°C DB]

**Conditions**

Heating capacity

Capacity according to standard EN 14511 and valid for heated water range ΔT = 3~8°C.

**Notes**

The capacity and power input is valid for -V3- models at -230-V and for for -W1- models at -400-V.

The capacity and the power input are at maximum operation.

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# 5 Capacity tables

## 5 - 1 Certification Programs

### ERLA11DAV3 / ERLA14DAV3 / ERLA16DAV37 / ERLA11DAW1 / ERLA14DAW1 / ERLA16DAW17

Rated data for certification programmes - heating mode

Tamb [°C]	EWC [°C]	LWC [°C]	ERLA11DAV3		ERLA14DAV3		ERLA16DAV3(7)		ERLA11DAW1		ERLA14DAW1		ERLA16DAW1(7)		Used for:
			HC [kW]	COP [-]	HC [kW]	COP [-]	HC [kW]	COP [-]	HC [kW]	COP [-]	HC [kW]	COP [-]	HC [kW]	COP [-]	
10/9	30	35	9,20	5,32	9,20	5,32	9,20	5,32	9,20	5,32	9,20	5,32	9,20	5,32	BAFA
7/6	30	35	10,56	4,83	12,00	4,87	16,00	4,53	10,56	4,83	12,00	4,87	16,00	4,53	Keymark, EHPA, BAFA, GET
2/1	(30)	35	9,00	3,65	10,80	3,50	12,00	3,30	9,00	3,65	10,80	3,50	12,00	3,30	EHPA, GET
2/1	(30)	35	6,29	4,01	6,29	4,01	6,29	4,01	6,29	4,01	6,29	4,01	6,29	4,01	BAFA
-7/8	(30)	35	8,75	2,92	9,30	2,86	10,60	2,70	8,75	2,92	10,50	3,00	12,30	2,87	EHPA, BAFA, GET
7/6	40	45	9,82	3,66	12,45	3,64	16,00	3,51	9,82	3,66	12,45	3,64	16,00	3,51	EHPA
-2/-3	(40)	45	9,32	2,57	10,15	2,58	11,91	2,42	9,32	2,57	10,15	2,58	11,91	2,42	MCS
-7/8	(40)	45	8,72	2,35	8,98	2,29	10,49	2,10	8,72	2,35	8,98	2,29	10,49	2,10	EHPA
7/6	47	55	10,64	2,94	11,87	2,89	15,63	2,75	10,64	2,94	11,87	2,89	15,63	2,75	Keymark, EHPA, GET
-7/8	47	55	7,89	1,82	8,47	1,82	8,87	1,78	7,89	1,82	8,47	1,82	8,87	1,78	GET, EHPA

Rated data for certification programmes - cooling mode

Nominal cooling capacity									
Tamb [°C]	EWE [°C]	LWE [°C]	ERLA11DA(V3/W1)		ERLA14DA(V3/W1)		ERLA16DA(V3/W1)(7)		Used for:
			CC [kW]	EER [-]	CC [kW]	EER [-]	CC [kW]	EER [-]	
35	23	18	11,85	4,7	13,18	4,61	15,72	4,11	General
35	12	7	11,18	3,22	12,92	2,98	13,63	2,91	Keymark

**Symbols**

- HC Heating capacity measured according to EN 14511
- CC Cooling capacity, measured according to EN 14511
- COP/EER Coefficient of Performance/Energy efficiency ratio according to EN 14511
- LWC Entering water condenser temperature [°C]
- LWE Leaving water condenser temperature [°C]
- EWE Entering water evaporator temperature [°C]
- LWE Leaving water evaporator temperature [°C]
- Tamb Ambient temperature [°C DB/WB]
- Pdes Nominal capacity value at design temperature [kW]
- SEER Seasonal energy efficiency ratio according to -EN14825-
- η<sub>cc</sub> Seasonal space cooling energy efficiency according to -EN14825-
- Q<sub>cc</sub> Annual energy consumption for cooling according to -EN14825-

Seasonal data - cooling				Low temperature Application		
Pdes [kW]	SEER [-]	η <sub>cc</sub> [-]	Q <sub>cc</sub> [kWh/annum]	ERLA11DA(V3/W1)		
				ERLA14DA(V3/W1)	ERLA16DA(V3/W1)(7)	
11	5,92	234	1116	12,9	5,86	13,600
5,76	231	227	1417			

Rated data for certification programmes - standby power consumption

Standby power input	[W]	ERLA11/14/16DA(V3/W1)(7)	
		23	Taux

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### ERLA11DAV3 / ERLA14DAV3 / ERLA16DAV37 / ERLA11DAW1 / ERLA14DAW1 / ERLA16DAW17

Rated data for certification programmes - heating mode  
Measured according to UNI/TS 11300

Condition	Tamb [°C]	LWC [°C]	PLR [%]	ERLA11DA(V3/W1)		ERLA14DA(V3/W1)		ERLA16DA(V3/W1)(7)	
				HC [kW]	COP	HC [kW]	COP	HC [kW]	COP
A	-7/8	34	100	6,87	3,01	8,20	2,92	9,44	2,98
B	2/1	30	100	7,01	3,83	7,75	3,78	9,11	3,80
C	7/6	27	100	8,13	5,10	10,44	5,18	13,79	5,18
D	12/11	24	100	11,15	9,33	12,71	9,35	15,46	8,63
A	-7/8	52	100	6,68	2,00	8,08	1,98	9,17	1,94
B	2/1	42	100	6,58	2,79	7,39	2,79	8,78	2,81
C	7/6	36	100	10,38	4,69	12,27	4,71	14,24	4,41
D	12/11	30	100	12,44	6,04	13,19	6,60	15,34	6,04

Rated data for certification programmes - cooling mode  
Measured according to UNI/TS 11300

Condition	Tamb [°C]	LWE [°C]	PLR [%]	ERLA11DA(V3/W1)		ERLA14DA(V3/W1)		ERLA16DA(V3/W1)(7)	
				CC [kW]	COP	CC [kW]	EER	CC [kW]	EER
A	35	18	100	17,44	3,68	17,95	3,91	17,95	3,91
B	30	18	75	14,55	5,49	15,96	4,98	16,84	4,80
C	25	18	50	10,64	8,87	11,72	8,55	11,72	8,55
D	20	18	25	7,69	12,65	7,69	12,65	7,69	12,65
A	35	7	100	13,15	2,67	13,53	2,84	13,53	2,84
B	30	7	75	10,31	3,85	11,75	3,73	12,10	3,65
C	25	7	50	7,41	5,79	8,10	5,59	8,10	5,59
D	20	7	25	5,30	7,25	5,30	7,25	5,30	7,25

Rated data for certification programmes - domestic hot water performance

Outdoor unit Domestic hot water tank Tapping pattern	ERLA11/14/16DAV3(7)				ERLA11/14/16DAW1(7)			
	EBV(H/X/Z)(11/16)S18D(6V/9W)		EBV(H/X/Z)(11/16)S(U)23D(6V/9W)		EBV(H/X/Z)(11/16)S18D(6V/9W)		EBV(H/X/Z)(11/16)S(U)23D(6V/9W)	
Application	Average climate (design temperature: 7°C)							
COP <sub>dw</sub>	2,73		2,80		2,63		2,77	
η <sub>wh</sub> [%]	115,6%		119,3%		108,7%		116,4%	
AEC [kWh]	886		858		1542		854	
Application	Colder climate (design temperature: -2°C)							
COP <sub>dw</sub>	2,24		2,31		2,08		2,26	
η <sub>wh</sub> [%]	94,2%		97,3%		85,3%		94,6%	
AEC [kWh]	1087		1053		1963		1048	
Application	Warmer climate (design temperature: -14°C)							
COP <sub>dw</sub>	3,26		3,46		3,00		3,32	
η <sub>wh</sub> [%]	138,8%		147,8%		124,1%		139,8%	
AEC [kWh]	737		692		1349		688	

Indoor Unit Outdoor Unit Tapping pattern	EBS(X/H)(B/)-11/16P30DF		EBS(X/H)(B/)-11/16P50DF	
	ERLA11/14/16DAV3(7)		ERLA11/14/16DAW1(7)	
Application	Average climate (design temperature: 7°C)			
COP <sub>dw</sub>	2,73		2,75	
η <sub>wh</sub> [%]	115%		126%	
AEC [kWh]	890		887	
Application	Colder climate (design temperature: -2°C)			
COP <sub>dw</sub>	2,32		2,33	
η <sub>wh</sub> [%]	97%		98%	
AEC [kWh]	1053		1051	
Application	Warmer climate (design temperature: -14°C)			
COP <sub>dw</sub>	3,2		3,24	
η <sub>wh</sub> [%]	136%		137%	
AEC [kWh]	753		750	

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# 5 Capacity tables

## 5 - 1 Certification Programs

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### ERLA11D2V3 / ERLA11D2W1 / ERLA14D2V3 / ERLA14D2W1 / ERLA16D2V37 / ERLA16D2W17

Rated data for certification programmes - heating mode

Tamb [°C]	EWC [°C]	LWC [°C]	ERLA11D2V3		ERLA14D2V3		ERLA16D2V37		ERLA11D2W1		ERLA14D2W1		ERLA16D2W17		Used for:
			HC [kW]	COP [-]	HC [kW]	COP [-]	HC [kW]	COP [-]	HC [kW]	COP [-]	HC [kW]	COP [-]	HC [kW]	COP [-]	
10/9	30	35	9,20	5,32	9,20	5,32	9,20	5,32	9,20	5,32	9,20	5,32	9,20	5,32	BAFA
7/6	30	35	10,56	4,83	12,00	4,87	16,00	4,53	10,56	4,83	12,00	4,87	16,00	4,53	Keymark, EHPA, BAFA, GET
2/1	(30)	35	9,00	3,65	10,80	3,50	12,00	3,30	9,00	3,65	10,80	3,50	12,00	3,30	EHPA, GET
2/1	(30)	35	6,29	4,01	6,29	4,01	6,29	4,01	6,29	4,01	6,29	4,01	6,29	4,01	BAFA
-7/-8	(30)	35	8,75	2,92	9,30	2,86	10,60	2,70	8,75	2,92	10,50	3,00	12,30	2,87	EHPA, BAFA, GET
7/6	40	45	9,82	3,66	12,45	3,64	16,00	3,51	9,82	3,66	12,45	3,64	16,00	3,51	EHPA
-2/-3	(40)	45	9,32	2,57	10,15	2,58	11,91	2,42	9,32	2,57	10,15	2,58	11,91	2,42	MCS
-7/-8	(40)	45	8,72	2,35	8,98	2,29	10,49	2,10	8,72	2,35	8,98	2,29	10,49	2,10	EHPA
7/6	47	55	10,64	2,94	11,87	2,89	15,63	2,75	10,64	2,94	11,87	2,89	15,63	2,75	Keymark, EHPA, GET
-7/-8	47	55	7,89	1,82	8,47	1,82	8,87	1,78	7,89	1,82	8,47	1,82	8,87	1,78	GET, EHPA

Rated data for certification programmes - cooling mode

Nominal cooling capacity						Used for:		
Tamb [°C]	EWE [°C]	LWE [°C]	ERLA11D2(V3/W1) CC [kW]	ERLA14D2(V3/W1) CC [kW]	ERLA16D2(V3/W1)7 CC [kW]			
35	23	18	11,85	4,7	13,18	4,61	General	D2C
35	12	7	11,18	3,22	12,92	2,98	Keymark	D2PT

Seasonal D2ta - cooling		LWE 7°C		Low temperature Application	
		ERLA11D2(V3/W1)	ERLA14D2(V3/W1)	ERLA16D2(V3/W1)7	
Pdes	[kW]	11	12,9	13,600	
SEER	[-]	5,92	5,86	5,76	
η <sub>h,c</sub>	[-]	234	231	227	
Q <sub>ca</sub>	[kWh/annum]	1116	1322	1417	

Rated data for certification programmes - standby power consumption

		ERLA(11/14/16)D2(V3/W1)7	Used for:
Standby power input	[W]	23	Taux

Symbols

- HC Heating capacity measured according to EN 14511
- CC Cooling capacity, measured according to -EN 14511-
- COP/EER Coefficient of Performance/Energy efficiency ratio according to EN 14511.
- EWC Entering water condenser temperature [°C]
- LWC Leaving water condensor temperature [°C]
- EWE Entering water evaporator temperature [°C]
- LWE Leaving water evaporator temperature [°C]
- Tamb Ambient temperature [°C DB/WB]
- Pdes Nominal capacity value at design temperature [kW]
- SEER Seasonal energy efficiency ratio according to -EN14825-
- η<sub>h,c</sub> Seasonal space cooling energy efficiency according to -EN14825-
- Q<sub>ca</sub> Annual energy consumption for cooling according to -EN14825-

3D145302

# 5 Capacity tables

## 5 - 1 Certification Programs

ERLA11D2V3  
 ERLA11D2W1  
 ERLA14D2V3  
 ERLA14D2W1  
 ERLA16D2V37  
 ERLA16D2W17

Rated data for certification programmes - heating mode  
 Measured according to -UNI/TS 11300-

Condition	Tamb [°C]	LWC [°C]	PLR [%]	ERLA11D2(V3/W1)		ERLA14D2(V3/W1)		ERLA16D2(V3/W1)7	
				HC [kW]	COP	HC [kW]	COP	HC [kW]	COP
A	-7/8	34	100	6,87	3,01	8,20	2,92	9,44	2,98
B	2/1	30	100	7,01	3,83	7,75	3,78	9,11	3,80
C	7/6	27	100	8,13	5,10	10,44	5,19	13,79	5,18
D	12/11	24	100	11,15	9,33	12,71	9,35	15,46	8,63
A	-7/8	52	100	6,68	2,00	8,08	1,98	9,17	1,94
B	2/1	42	100	6,58	2,79	7,39	2,79	8,78	2,81
C	7/6	36	100	10,38	4,69	12,27	4,71	14,24	4,41
D	12/11	30	100	12,44	6,04	13,19	6,60	15,34	6,04

Rated data for certification programmes - cooling mode  
 Measured according to -UNI/TS 11300-

Condition	Tamb [°C]	LWE [°C]	PLR [%]	ERLA11D2(V3/W1)		ERLA14D2(V3/W1)		ERLA16D2(V3/W1)7	
				CC [kW]	COP	CC [kW]	EER	CC [kW]	EER
A	35	18	100	17,44	3,68	17,95	3,91	17,95	3,91
B	30	18	75	14,55	5,49	15,96	4,98	16,84	4,80
C	25	18	50	10,64	8,87	11,72	8,55	11,72	8,55
D	20	18	25	7,69	12,65	7,69	12,65	7,69	12,65
A	35	7	100	13,15	2,67	13,53	2,84	13,53	2,84
B	30	7	75	10,31	3,85	11,75	3,73	12,10	3,65
C	25	7	50	7,41	5,79	8,10	5,59	8,10	5,59
D	20	7	25	5,30	7,25	5,30	7,25	5,30	7,25

Outdoor unit Domestic hot water tank Tapping pattern	ERLA(11/14/16)D2V3(7)			ERLA(11/14/16)D2W1(7)		
	EBV(H/X/Z)(11/16)S18D(6V/9W) L	EBV(H/X/Z)(11/16)S(U)23D(6V/9W) L	XL	EBV(H/X/Z)(11/16)S18D(6V/9W) L	EBV(H/X/Z)(11/16)S(U)23D(6V/9W) L	XL
Application	Average climate (design temperature: -7°C)					
COP <sub>DHW</sub> []	2,73	2,80	2,63	2,77	2,84	2,64
η <sub>th</sub> [%]	115,6%	119,3%	108,7%	116,4%	119,9%	109,0%
AEC [kWh]	886	858	1542	879	854	1537
Application	Colder climate (design temperature: -2°C)					
COP <sub>DHW</sub> []	2,24	2,31	2,08	2,26	2,33	2,09
η <sub>th</sub> [%]	94,2%	97,3%	85,3%	94,6%	97,7%	85,5%
AEC [kWh]	1087	1053	1963	1082	1048	1959
Application	Warmer climate (design temperature: -14°C)					
COP <sub>DHW</sub> []	3,26	3,46	3,00	3,32	3,51	3,02
η <sub>th</sub> [%]	138,8%	147,8%	124,1%	139,8%	148,9%	124,5%
AEC [kWh]	737	692	1349	732	688	1345

Indoor Unit Outdoor Unit Tapping pattern	EBS(X/H)(B/-)(11/16)P30DF ERLA(11/14/16)D2V3(7)		EBS(X/H)(B/-)(11/16)P50DF ERLA(11/14/16)D2W1(7)	
	L	XL	L	XL
Application	Average climate (design temperature: -7°C)			
COP <sub>DHW</sub> []	2,73	2,75	3,05	3,1
η <sub>th</sub> [%]	115%	116%	126%	128%
AEC [kWh]	890	887	1329	1313
Application	Colder climate (design temperature: -2°C)			
COP <sub>DHW</sub> []	2,22	2,33	2,63	2,67
η <sub>th</sub> [%]	97%	98%	109%	110%
AEC [kWh]	1053	1051	1542	1526
Application	Warmer climate (design temperature: -14°C)			
COP <sub>DHW</sub> []	3,2	3,24	3,68	3,76
η <sub>th</sub> [%]	136%	137%	153%	155%
AEC [kWh]	753	750	1094	1078

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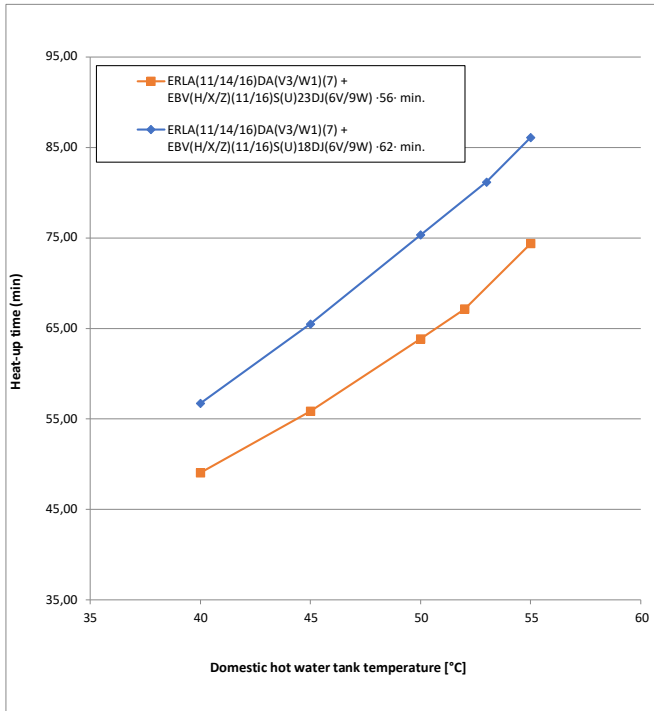
# 5 Capacity tables

## 5 - 2 Domestic Hot Water performance

5

ERLA11DAV3 / ERLA14DAV3 / ERLA16DAV37 / ERLA11DAW1 / ERLA14DAW1 / ERLA16DAW17

### Heat-up times



Model name	Heat-up time domestic hot water tank until 45°C
ERLA(11/14/16)DA(V3/W1)(7) + EBV(H/X/Z)(11/16)S(U)18D(J)(6V/9W)	62 min.
ERLA(11/14/16)DA(V3/W1)(7) + EBV(H/X/Z)(11/16)S(U)23D(J)(6V/9W)	56 min.

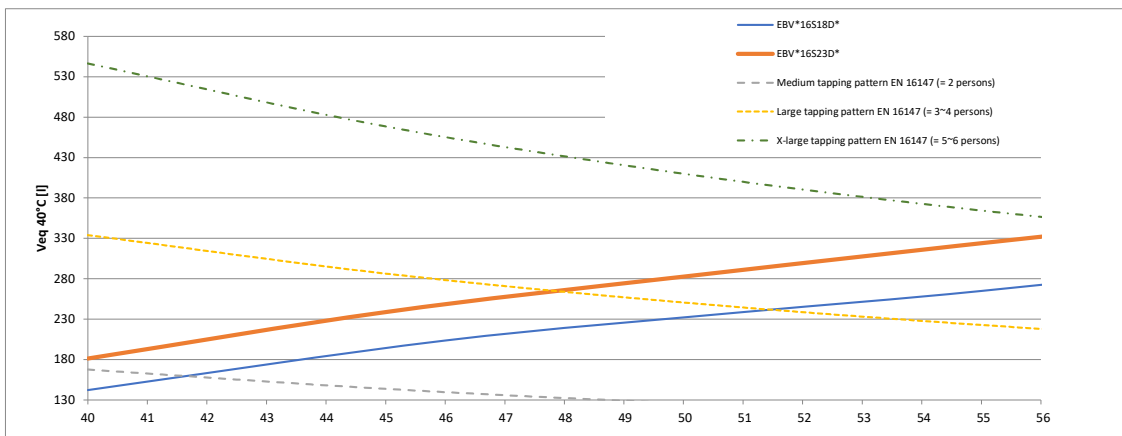
### Notes

1. Time the indoor unit (heat pump only operation) requires to heat up the domestic hot water tank from 10°C to the indicated temperature.

See the operation range for maximum domestic hot water tank temperature during heat pump only operation.

### Selection guide for the domestic hot water tank volume (1)

Ve<sub>q</sub> 40°C = the amount of water with a temperature of 40°C that can be tapped when the domestic hot water tank is heated to a certain temperature, and the temperature of the cold inlet water is 10°C.



If a higher daily Ve<sub>q</sub> 40°C is required, then additional heat-up cycles are required within 24 hours. See the operation manual for more information.

According to EN16147.

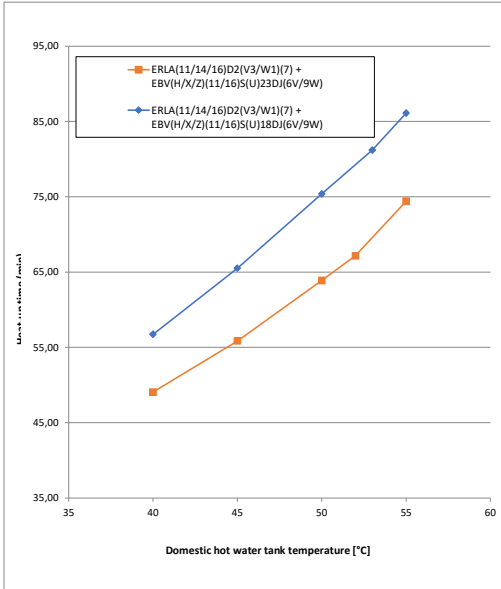
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# 5 Capacity tables

## 5 - 2 Domestic Hot Water performance

ERLA11D2V3  
 ERLA11D2W1  
 ERLA14D2V3  
 ERLA14D2W1  
 ERLA16D2V37  
 ERLA16D2W17

**Heat-up times**



Model name	Heat-up time domestic hot water tank until 45°C
ERLA(11/14/16)D2(V3/W1)(7) + EBV(H/X/Z)(11/16)S(U)18D(J)6(V/9W)	-62- min.
ERLA(11/14/16)D2(V3/W1)(7) + EBV(H/X/Z)(11/16)S(U)23D(J)6(V/9W)	-56- min.

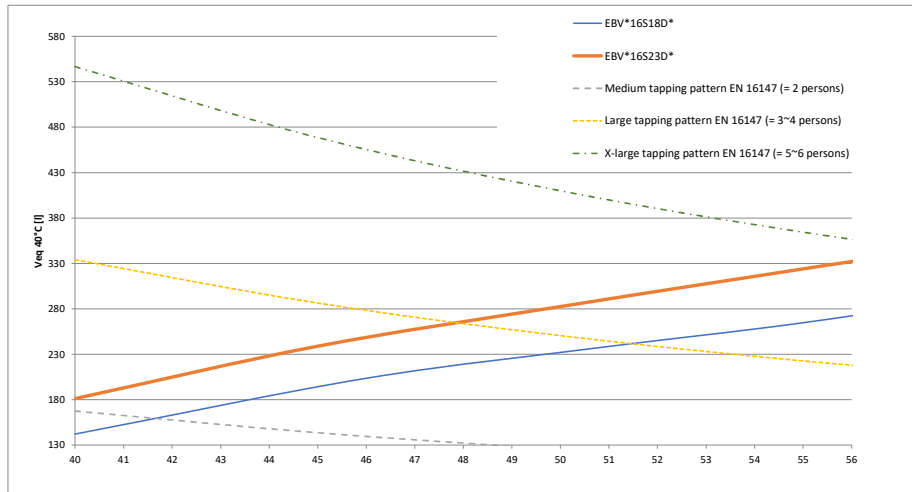
**Notes**

1. Time the indoor unit (**heat pump only operation**) requires to heat up the domestic hot water tank from 10°C to the indicated temperature. See the operation range for maximum domestic hot water tank temperature during heat pump only operation.

**Selection guide for the domestic hot water tank volume**

(1)

Ve<sub>q</sub> 40°C = the amount of water with a temperature of 40°C that can be tapped when the domestic hot water tank is heated to a certain temperature, and the temperature of the cold inlet water is 10°C.



If a higher daily Ve<sub>q</sub> 40°C is required, then additional heat-up cycles are required within 24 hours. See the operation manual for more information.

**Notes**

- (1) According to EN16147.

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# 6 Dimensional drawings

## 6 - 1 Dimensional Drawings

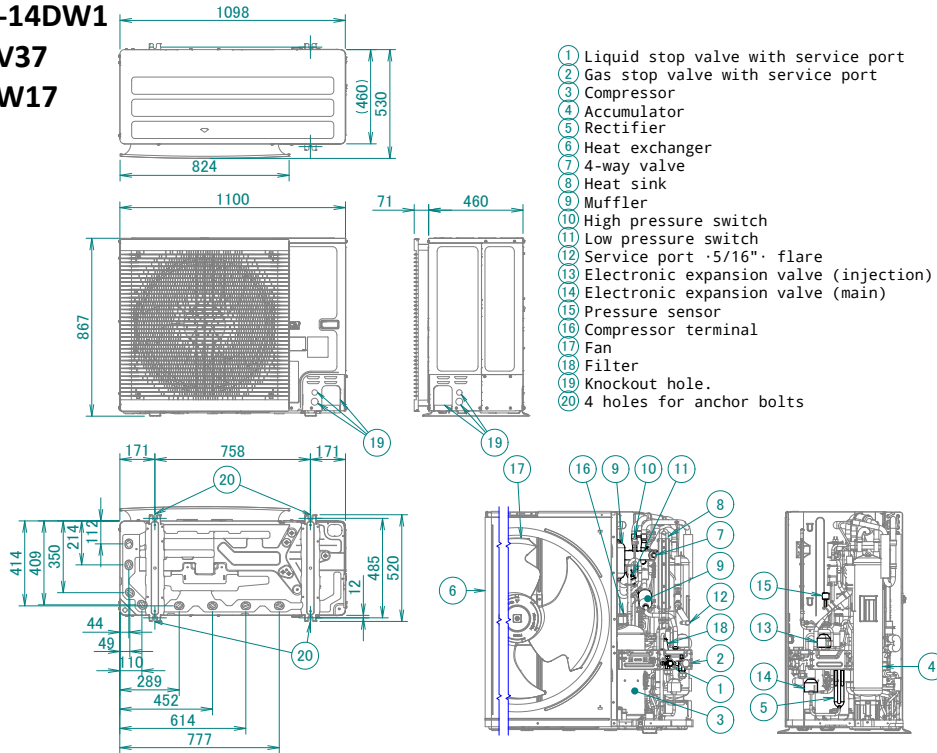
6

**ERLA11-14DV3**

**ERLA11-14DW1**

**ERLA-DV37**

**ERLA-DW17**



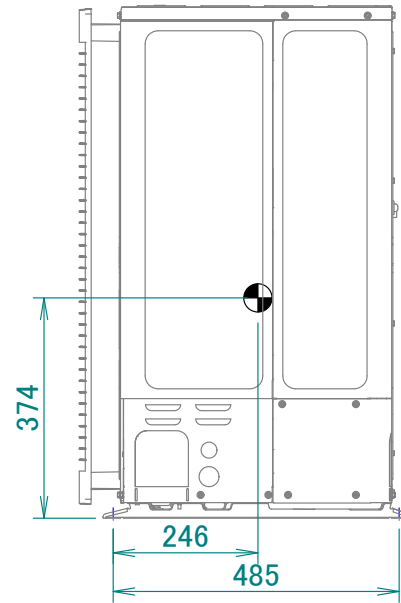
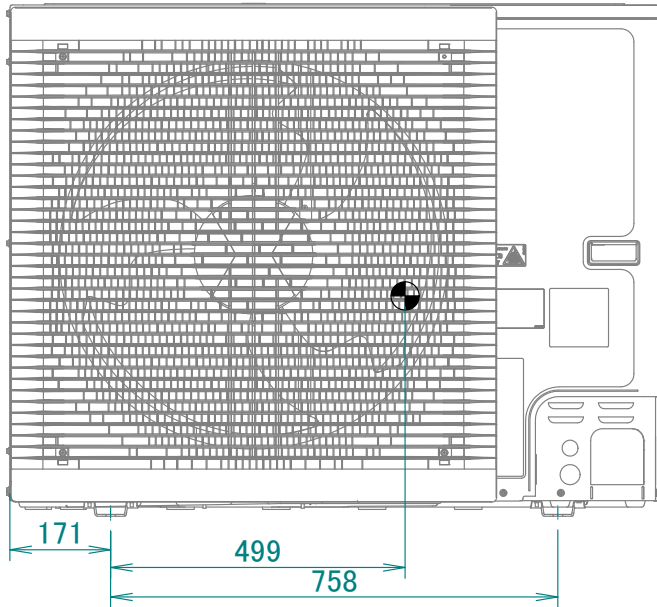
**3D136425**

# 7 Centre of gravity

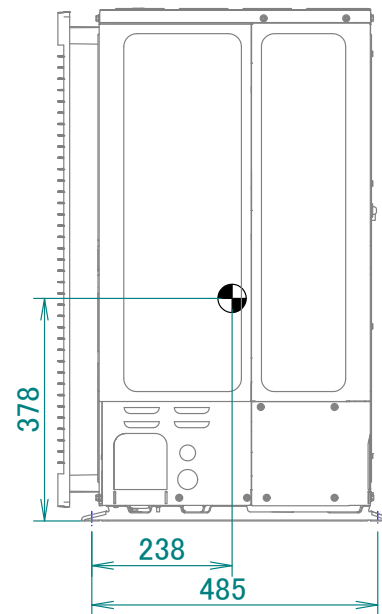
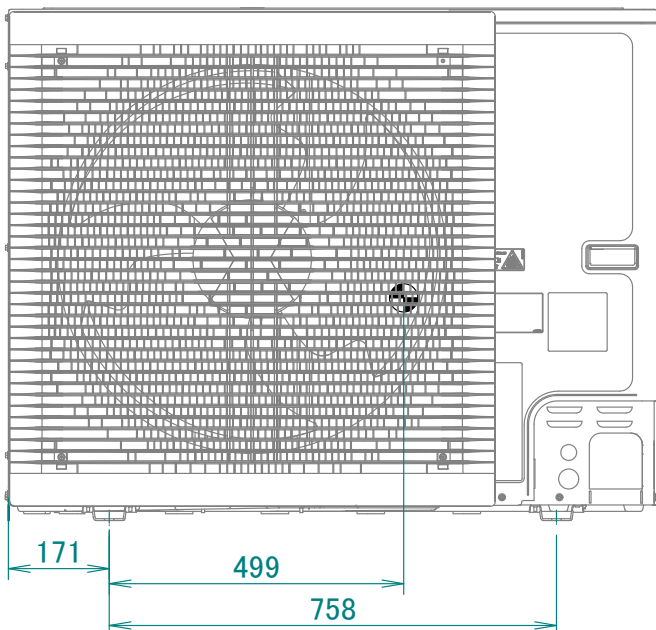
7 - 1 Centre of Gravity

**ERLA11-14DV3**  
**ERLA11-14DW1**  
**ERLA-DV37**  
**ERLA-DW17**

3~



1~



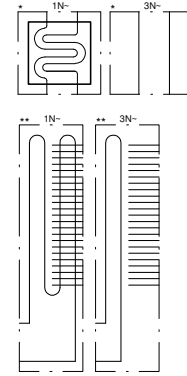
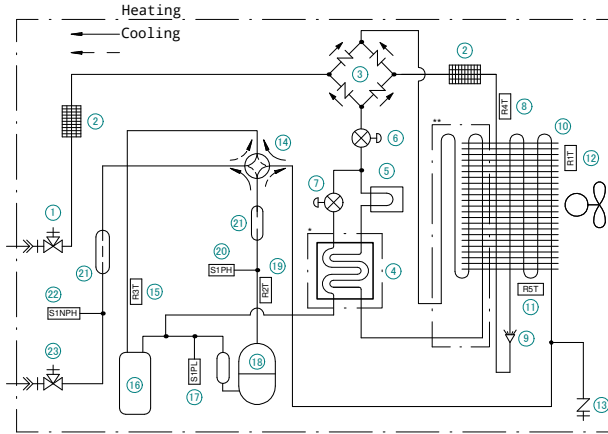
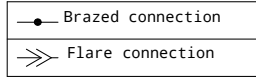
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# 8 Piping diagrams

## 8 - 1 Piping Diagrams

8

ERLA11-14DV3  
ERLA11-14DW1  
ERLA-DV37  
ERLA-DW17



- |   |                                    |
|---|------------------------------------|
| ① Liquid stop valve with service port     | ⑭ 4-way valve                      |
| ② Filter                                  | ⑮ R3T- Thermistor (suction)        |
| ③ Rectifier                               | ⑯ Compressor                       |
| ④ Economiser                              | ⑰ Low pressure switch              |
| ⑤ Heat sink                               | ⑱ R2T- Thermistor (discharge)      |
| ⑥ Electronic expansion valve (main)       | ⑳ High pressure switch             |
| ⑦ Electronic expansion valve (injection)  | ㉑ Muffler                          |
| ⑧ R4T- Thermistor (heat exchanger)        | ㉒ Pressure sensor                  |
| ⑨ Distributor                             | ㉓ Gas stop valve with service port |
| ⑩ Heat exchanger                          |                                    |
| ⑪ RST- Thermistor (heat exchanger middle) |                                    |
| ⑫ R1T- Outdoor air                        |                                    |
| ⑬ Service port ·5/16"· flare              |                                    |
| ⑭ 4-way valve                             |                                    |
| ⑮ R3T- Thermistor (suction)               |                                    |
| ⑯ Accumulator                             |                                    |





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# 9 Wiring diagrams

## 9 - 1 Notes & Legend

### ERLA11-14DV3 / ERLA11-14DW1 / ERLA-DV37 / ERLA-DW17

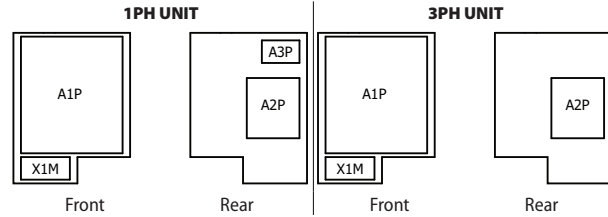
#### NOTES to go through before starting the unit

- X1M : Main terminal
- — — — — : Earth wiring
- - - - - : Field supply
- ① : Several wiring possibilities
-  : Option
-  : Wiring depending on model
-  : Not mounted in switch box
-  : PCB

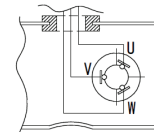
#### NOTES

1. Refer to the wiring diagram sticker (on the back of the front plate) for how to use the BS1~BS4 and DS1 switches.
2. When operating, do not short-circuit protection device Q1, S1PH and S1PL.
3. Refer to the combination table and the option manual for how to connect the wiring to X6A, X41A and X77A.
4. Colours: BLK:black; RED:red; BLU:blue; WHT:white; GRN:green; BRN:brown; YLW:yellow; ORG:orange
5. Confirm the method of setting the selector switches (DS1) by service manual.  
Factory setting of all switches: OFF

#### POSITION IN SWITCH BOX



Position of compressor terminal



#### LEGEND

1PH UNIT		3PH UNIT	
Part n°	Description	Part n°	Description
A1P	Printed circuit board (main)	A1P	Printed circuit board (main)
A2P	Printed circuit board (noise filter)	A2P	Printed circuit board (noise filter)
A3P	Printed circuit board (flash)	C* (A1P)	Capacitor
C* (A*P)	Capacitor	BS* (A1P)	Push-button switch
BS* (A1P)	Push-button switch	DS1 (A1P)	Dipswitch
DS1 (A1P)	Dipswitch	F1U, F3U~F4U (A2P)	Fuse T 6,3 A 250 V
F1U, F3U~F4U (A2P)	Fuse T 6,3 A 250 V	F4U, F5U (A2P)	Fuse T 30 A 500 V
F2U (A2P)	Fuse T 56 A 250 V	F7U (A1P)	Fuse T 5 A 250 V
F6U (A1P)	Fuse T 5 A 250 V	HAP (A1P)	Light emitting diode (service monitor is green)
H1~7P (A1P)	Indication light emitting diode (service monitor is orange)	K1R (A1P)	Magnetic relay (Y1S)
HAP (A1P)	Light emitting diode (service monitor is green)	K10~84R (A1P)	Magnetic relay
K1R (A1P)	Magnetic relay (Y1S)	K*M (A1P)	Magnetic relay (Main)
K10~13R (A1P)	Magnetic relay	L*R (A*P)	Reactor
K11M (A1P)	Magnetic relay (Main)	M1C	Compressor motor
K14~15R (A2P)	Magnetic relay	M1F	Fan motor
L*R (A1P)	Reactor	PS (A1P)	Switching power supply
M1C	Compressor motor	Q1	Thermal overcurrent protector
M1F	Fan motor	Q1DI	# Earth leakage circuit breaker (30mA)
PS (A1P)	Switching power supply	R533~R807 (A*P)	Resistor
Q1	Thermal overcurrent protector	R1T	Thermistor (air)
Q1DI	# Earth leakage circuit breaker (30mA)	R2T	Thermistor (discharge)
R533~R807 (A*P)	Resistor	R3T	Thermistor (suction)
R1T	Thermistor (air)	R4T	Thermistor (distribution pipe)
R2T	Thermistor (discharge)	R5T	Thermistor (heat exchanger middle)
R3T	Thermistor (suction)	R11T (A1P)	Thermistor (fin)
R4T	Thermistor (distribution pipe)	RC (A1P)	Signal receiver circuit
R5T	Thermistor (heat exchanger middle)	S1NPH	Pressure sensor
R11T (A1P)	Thermistor (fin)	S1PH	High pressure switch
RC (A2P)	Signal receiver circuit	S1PL	Low pressure switch
S1NPH	Pressure sensor	TC (A2P)	Signal transmission circuit
S1PH	High pressure switch	V*D (A1P)	Diode
S1PL	Low pressure switch	V1R (A1P)	Power module
TC (A2P)	Signal transmission circuit	V2R (A1P)	Diode module
V*D (A1P)	Diode	V*T (A1P)	IGBT
V1R (A1P)	Power module	X1M	Terminal strip
V2R (A1P)	Diode module	X*A, X*Y (A*P)	Connector
V*T (A1P)	IGBT	Y1E, Y3E	Electronic expansion valve
X1M	Terminal strip	Y1S	Solenoid valve (4-way valve)
X*A, X*Y (A*P)	Connector	Z*C	Noise filter (ferrite core)
Y1E, Y3E	Electronic expansion valve	Z*F (A*P)	Noise filter
Y1S	Solenoid valve (4-way valve)		
Z*C	Noise filter (ferrite core)		
Z*F (A*P)	Noise filter		

\* : optional

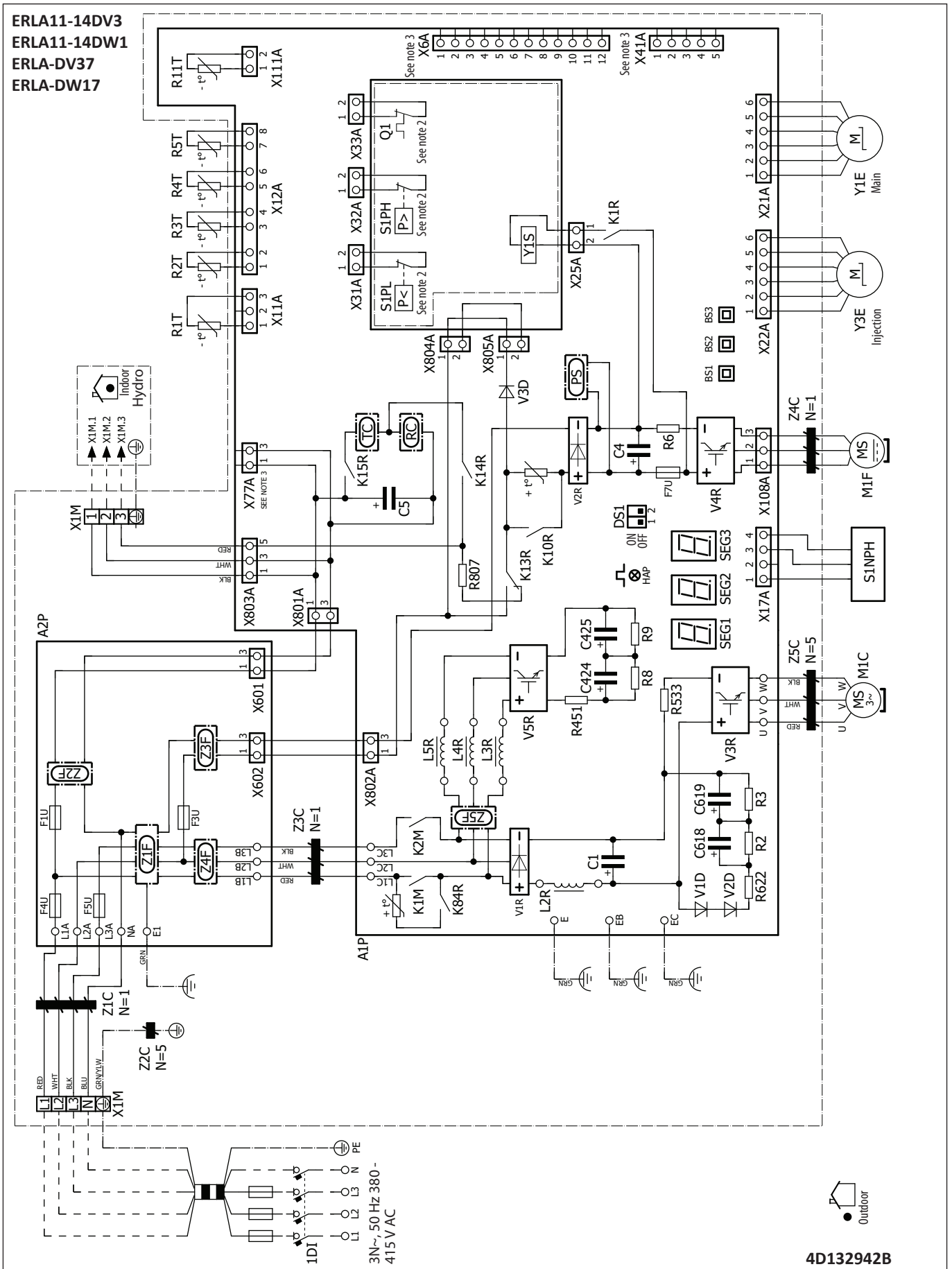
# : field supply

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# 9 Wiring diagrams

## 9 - 3 Compressor - Three phase

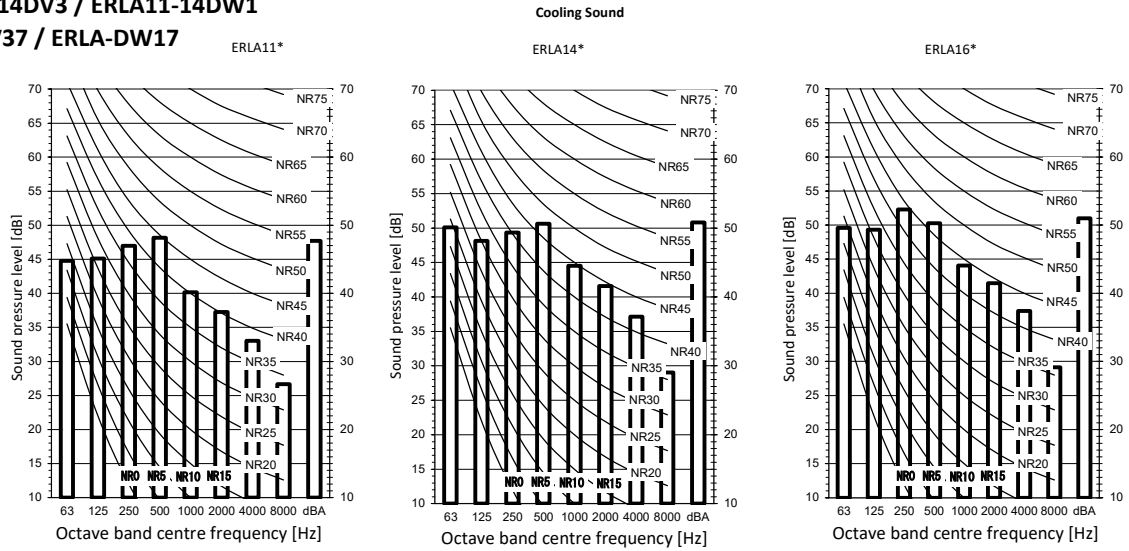


# 10 Sound data

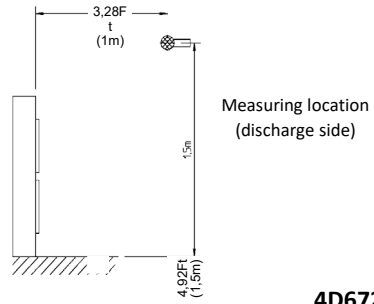
## 10 - 1 Sound Pressure Spectrum - Cooling

10

ERLA11-14DV3 / ERLA11-14DW1  
ERLA-DV37 / ERLA-DW17



- Notes
1. Data is valid at free field condition.  
Measured in a semi-anechoic chamber
  2. Data is valid at nominal operation condition.
  3. dBA = A-weighted sound pressure level (A scale according to IEC).
  4. Reference acoustic pressure 0 dB = 20 μPa
  5. If the sound is measured under actual installation conditions, the measured value will be higher due to environmental noise and sound reflections.

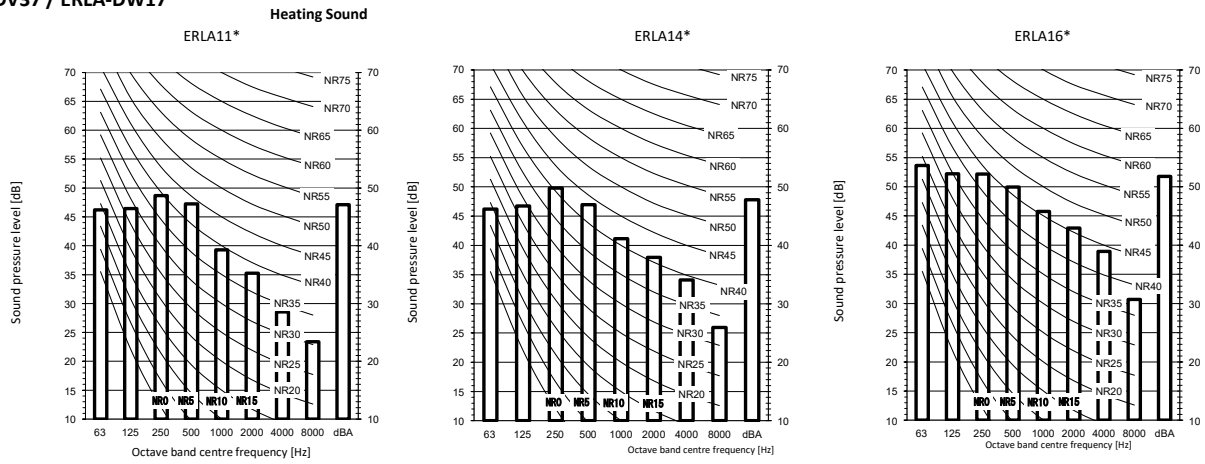


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# 10 Sound data

## 10 - 2 Sound Pressure Spectrum - Heating

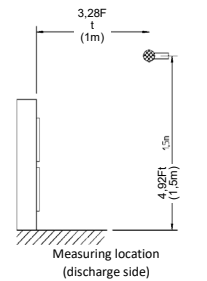
ERLA11-14DV3 / ERLA11-14DW1  
ERLA-DV37 / ERLA-DW17



- Notes
1. Data is valid at free field condition.
  2. Data is valid at nominal operation condition.
  3. dBA = A-weighted sound pressure level (A scale according to IEC).
  4. Reference acoustic pressure 0 dB = 20 μPa
  5. If the sound is measured under actual installation conditions, the measured value will be higher due to environmental noise and sound reflections.

		Maximum sound day			Maximum sound night		
		Sound Power Level [dBA]			Sound Power Level [dBA]		
Maximum sound day	Maximum sound night	ERLA11*	ERLA14*	ERLA16*	ERLA11*	ERLA14*	ERLA16*
Default	Low noise level -1-	68	69	73	62	62	62
	Low noise level -2-						

Full load (maximum fan rps and maximum compressor rps for the dedicated low noise mode)

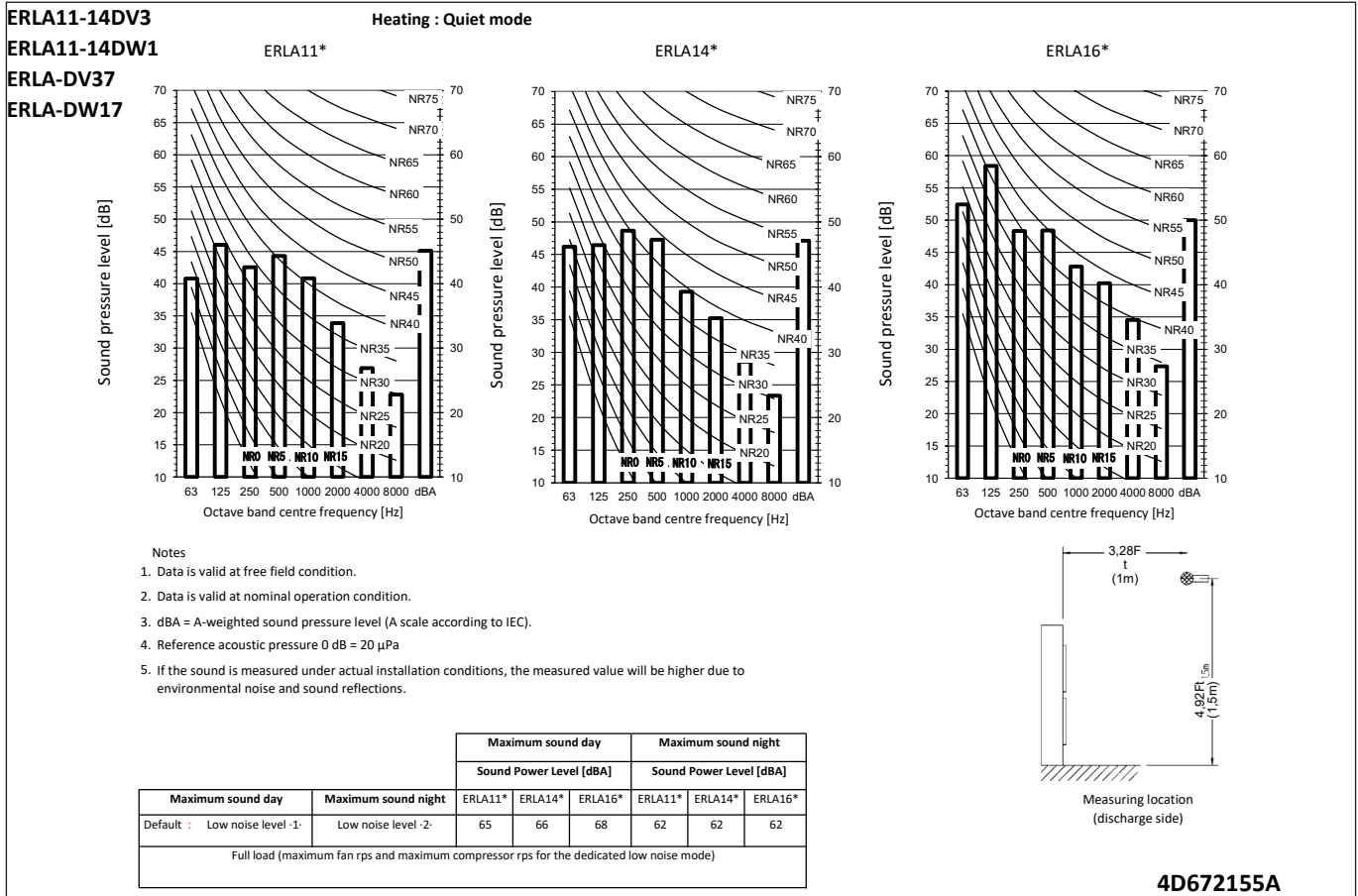
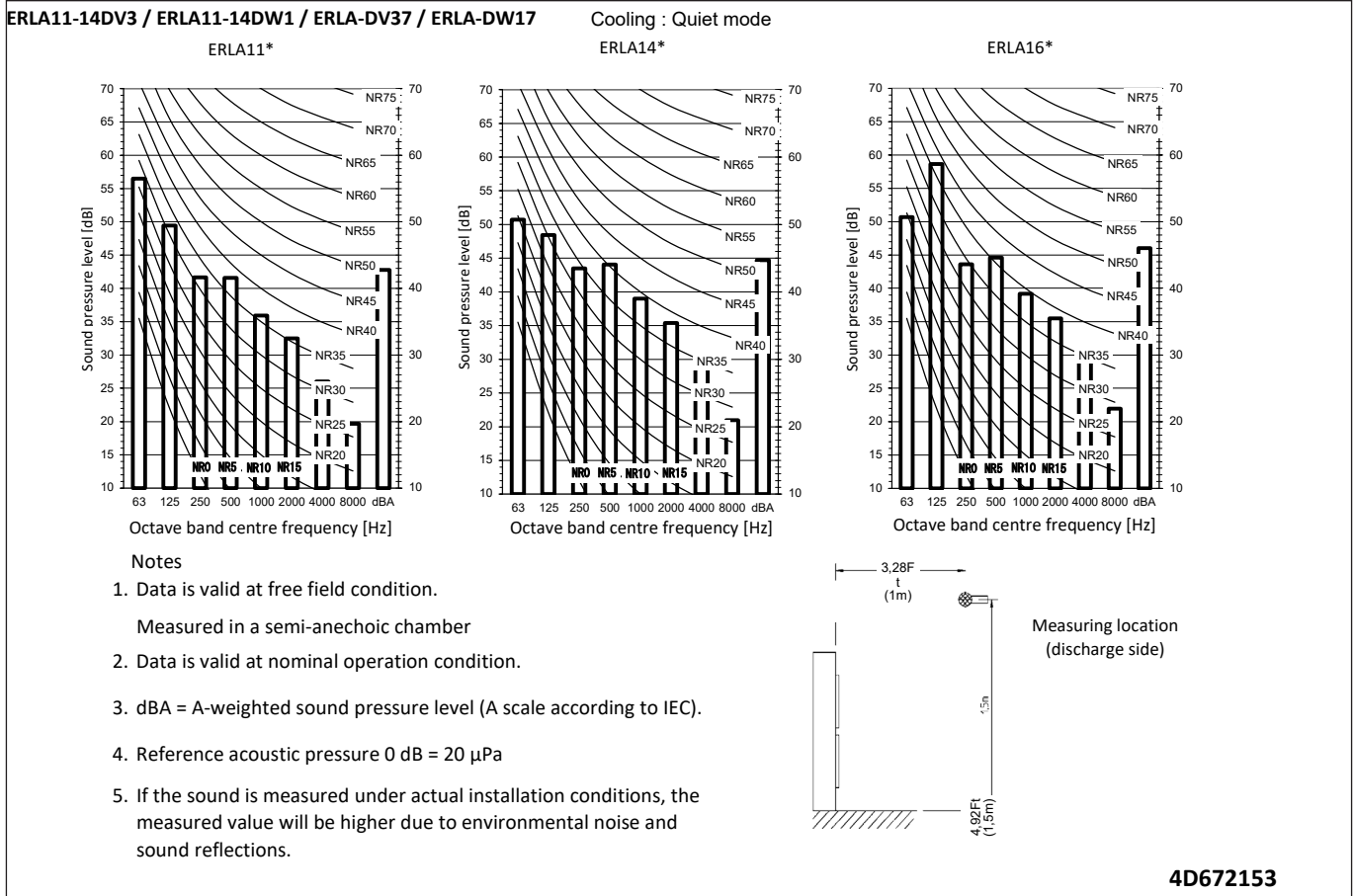


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# 10 Sound data

## 10 - 3 Sound Pressure Spectrum Quiet Mode

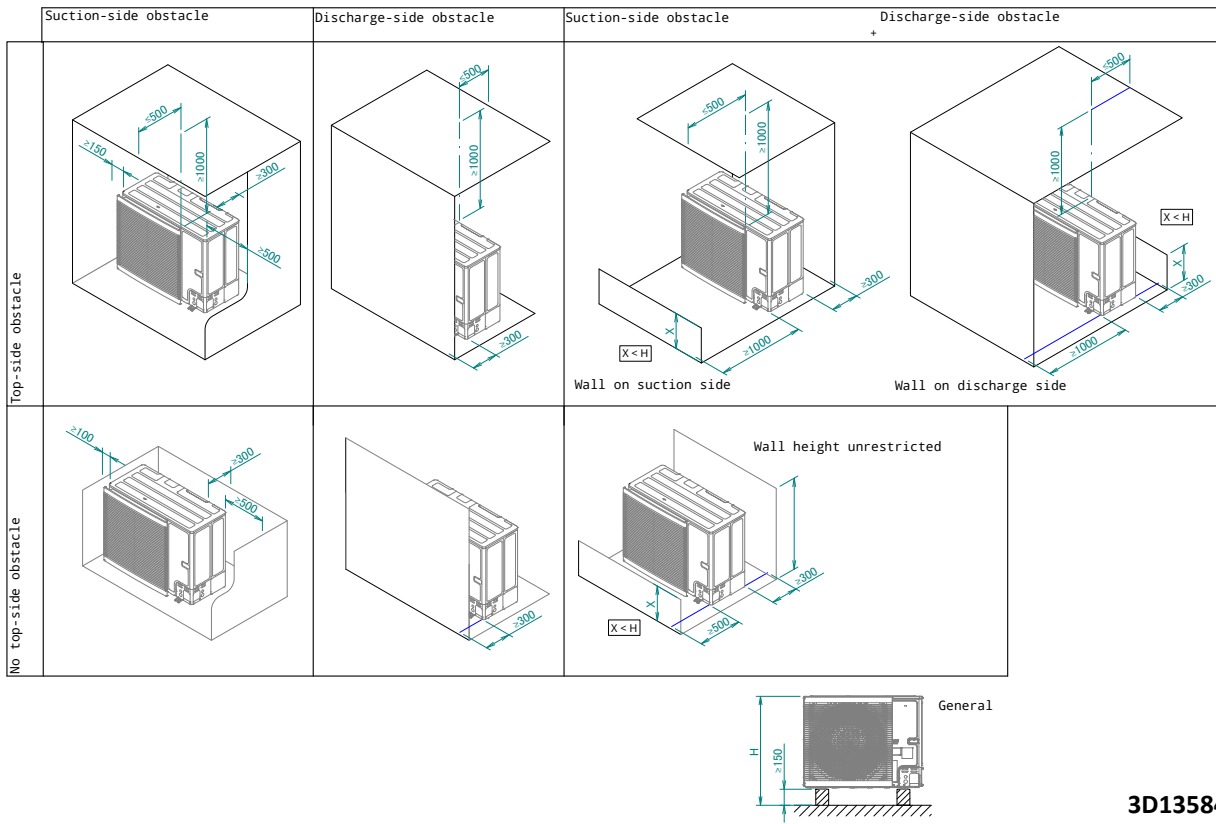
10



# 11 Installation

## 11 - 1 Installation Method

### ERLA11-14DV3 / ERLA11-14DW1 / ERLA-DV37 / ERLA-DW17





# 11 Installation

## 11 - 2 Installation Method in cascade applications

**ERLA11-14DV3**  
**ERLA11-14DW1**  
**ERLA-DV37**  
**ERLA-DW17**

### Installation requirements for ·ERLA\*DA\*· units

Cascading outdoor units.

The installation layouts with multiple outdoor units shown in ·(1)· (side to side) and ·(2)· (front to back/back to front) are only allowed in combination with wall-mounted indoor units, NOT in combination with floor-standing indoor units.

Legend Symbols

A, C Obstacles (walls/baffle plates)

B Obstacles on the suction side

D Obstacles on the discharge side

E Obstacle (roof)

a, b, c, d, e Minimum service space between the unit and obstacles A, B, C, D and E

$e_b$  Maximum distance between the unit and the edge of obstacle E, in the direction of obstacle B

$e_D$  Maximum distance between the unit and the edge of obstacle E, in the direction of obstacle D

Hu Height of the unit

Hb,Hd Height of obstacles B and D

✘ Not allowed



(2)



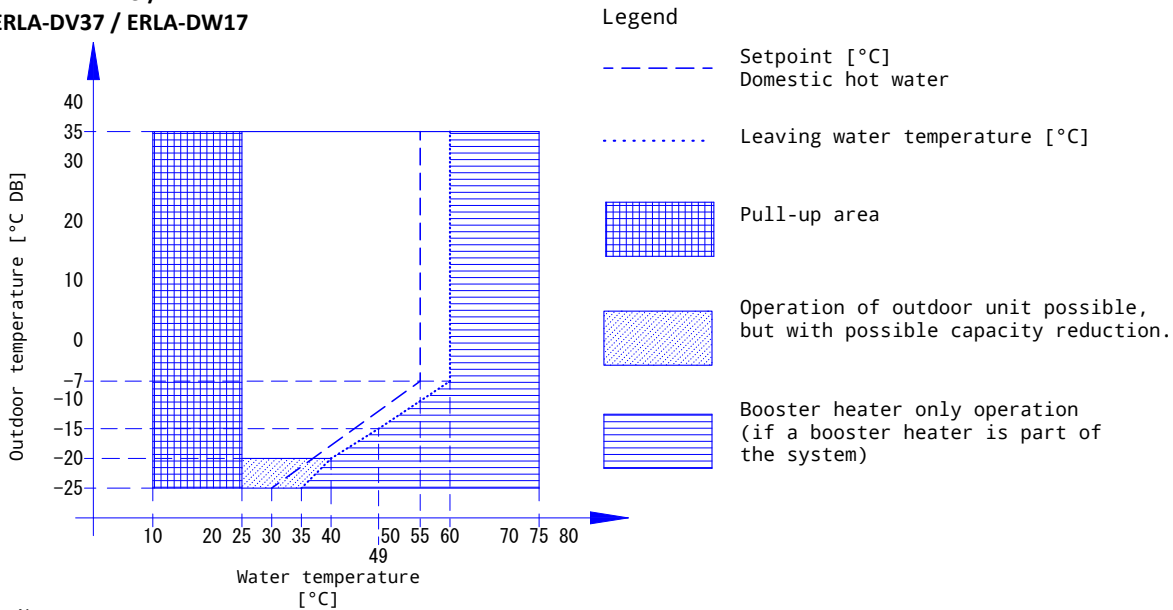
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# 12 Operation range

## 12 - 1 Operation Range

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ERLA11-14DV3 / ERLA11-14DW1  
ERLA-DV37 / ERLA-DW17



Legend

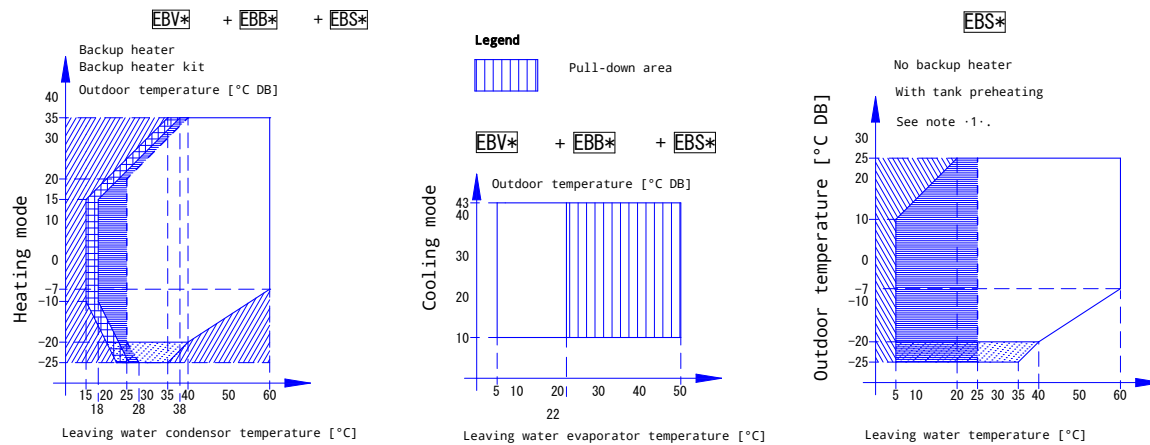
- Setpoint [°C]  
Domestic hot water
- ..... Leaving water temperature [°C]
- Pull-up area
- Operation of outdoor unit possible, but with possible capacity reduction.
- Booster heater only operation (if a booster heater is part of the system)

Notes

1. In restricted power supply mode (·EKHW· only), the outdoor unit, booster heater and backup heater can only operate separately.
  2. Third-party with identical specifications as ·EKHWS·  
Coil surface >·1.05·m<sup>2</sup> and <·3.7·m<sup>2</sup>  
Tank thermistor and booster heater above heat pump coil.
  3. If negative ambient temperatures are expected, both in operation or at standstill, take adequate countermeasures against freezing.
- For more information, refer to the installation manual.

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ERLA11-14DV3 / ERLA11-14DW1 / ERLA-DV37 / ERLA-DW17



Legend

- Pull-down area
- EBV\* + EBB\* + EBS\*

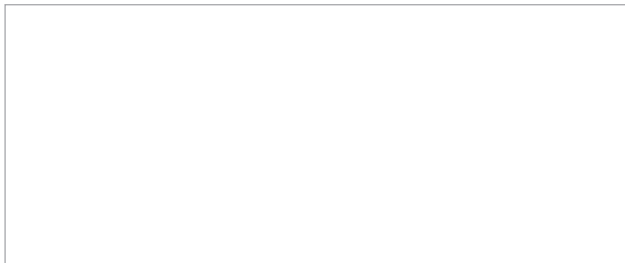
Legend

- Backup heater only operation  
No outdoor unit operation
- Heat pump + backup heater operation  
Pull-up area
- Outdoor unit operation if controller setpoint is regulated to minimal leaving water temperature request.  
See dashed lines
- Operation of outdoor unit possible, but with possible capacity reduction.
- Circulation pump operation only

Notes

1. Tank preheating  
For details, see the installer reference guide.
2. In restricted power supply mode, the outdoor unit and backup heater can only operate separately.

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