

End-of-life equipment recovery

Close the loop with **Recycle with confidence** – facilitated through our recycling partner. Dispose of HVAC equipment responsibly while earning Business Development Fund credits.

The offer

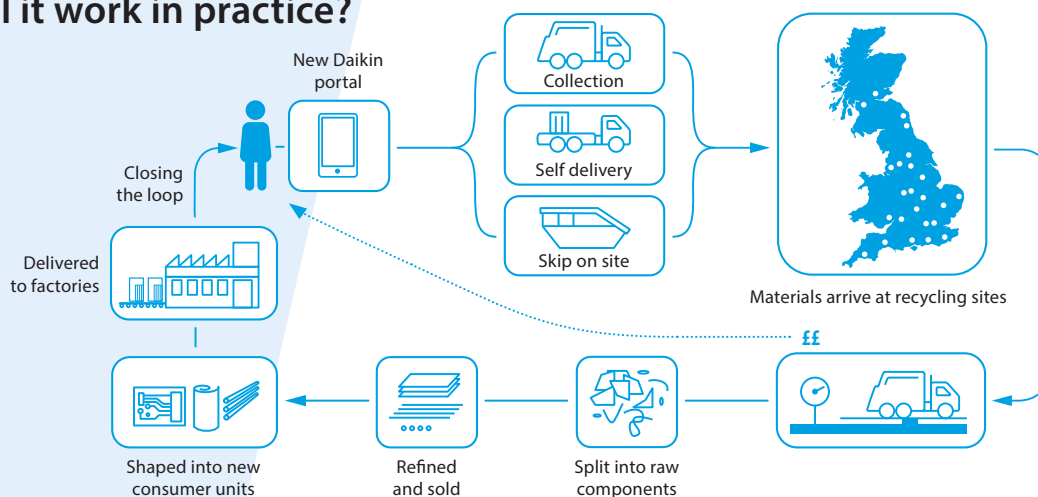
Recycle with confidence is an easy way for you to recycle your Daikin VRV equipment and earn Business Development Fund credits in the process. You can easily dispose of old equipment with the certainty that everything will be properly recycled and returned to the circular economy as raw material.

By channelling recovered materials back into the manufacturing process, we will collectively help close the loop and create a more sustainable industry. Recycling materials not only reduces waste, but also lowers the greenhouse gas emissions associated with raw material extraction and production.

Benefits:

- › Responsible disposal of your legacy HVAC equipment, which is recycled as reusable raw materials
- › D1 Business Development Fund credits when you choose Recycle with confidence
- › Flexibility of delivery – return equipment for recycling yourself, use an on-site skip, or arrange for our recycling partner to collect it for you
- › Easy to register via a new Daikin portal

How will it work in practice?



Service offer

Our Recycle with confidence program enables the responsible handling and disposal of end-of-life air conditioning units. This includes the collection, transportation and processing of discarded units in accordance with the highest environmental standards.

Our recycling partner's metal reprocessing facilities play a pivotal role in recovering valuable metals and components from decommissioned units, helping to reduce the demand for virgin resources and minimise the environmental impact of production.

End-of-life recycling and the circular economy can raise questions for a range of stakeholders, so we'll work with you to ensure you have all the data you need to make informed decisions.

Details of service offer

- End-of-life equipment management and support
- Scheduled material recovery via our end-of-life recycling partner
- Technicians will safely extract and prepare the old equipment for transportation to the recycling facility
- Data-driven insights related to recycling rates, material recovery efficiencies, and environmental impact will help you make informed decisions
- Certification of responsible disposal and recycling of your end-of-life HVAC equipment

Customer process:

- › Access Recycle with confidence via the new Daikin portal: <https://partner.daikin.co.uk/reclaim-with-confidence>
- › Check your equipment is eligible for Recycle with confidence and complete an online form
- › Schedule equipment recovery and, when prompted, provide information about the HVAC equipment you wish to recycle, including details such as the type of system, model number, quantities, and location of current installation
- › You'll also be asked to provide your address and contact details, along with any specific pickup preferences – e.g. any convenient dates and times for technicians to visit the premises
- › A summary of your booking request will include an estimated cost for the recycling service, if applicable, based on the type and size of the equipment
- › You'll be asked to confirm your details before proceeding to payment (if applicable)
- › On the day you'll need to be on-site to liaise with the recycling technician and support them with any site-specific questions or requirements

Business Development Fund

D1/ D1+ Partners can book this service via the resources and tools section of the partner portal (<https://partner.daikin.co.uk/resource-tools>). Additional Business Development Funds will be accrued* and added to the following year's fund when using this service.

D1/D1+ Partners can also claim back some of the costs** associated with the service from their Business Development Fund by submitting a claim via the partner portal (<https://partner.daikin.co.uk/business-development-funds>).

* Funds accrued will be based on the weight of the items scrapped, whether the compressor is within the unit or not, and whether the units have been degassed

** Standard contributions apply based on level of D1 status

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