



Service maintenance for VRV Systems

Creating the perfect indoor climate is about achieving year-round comfort, energy efficiency, reliability and control. At Daikin, we offer a selection of **service maintenance** options to ensure your system achieves optimal performance throughout its lifetime.

Regular maintenance and proactive replacement

VRV systems have a normal life of up to 15 years. It's essential that, during this period, the system operates effectively to give the required levels of heating and cooling comfort. It is also critical that the system operates at maximum efficiency.

Regular maintenance and proactive replacement will ensure it delivers consistently and effectively, while avoiding potentially expensive failures. In addition, a system that operates at a higher efficiency level will require less energy to operate through its lifetime, significantly reducing costs.

Extending the life of the system

A proactive maintenance schedule will extend the life of the unit. Extending the lifetime of a system allows it to operate for longer before a replacement system is required.

This, in turn, reduces waste and the impact of disposal on the environment. We ensure the system remains compliant with the latest legal and regulatory requirements to keep it operating at maximum efficiency for as long as possible.

Benefits:

- › **Regular planned maintenance** – ensures increased efficiency and reduced running costs
- › **Servicing the equipment** – as per the manufacturer's requirements reduces the risk of failure and unscheduled downtime
- › **Early notification of wear and tear** – helps to prevent critical parts failure and the associated repair costs
- › **Regular maintenance and service checks** – reduces the possibility of refrigerant leakage and the associated environmental impact

Details of service offer

The service maintenance visit is a key component of our Service with confidence package. The Daikin equipment will undergo various operational and efficiency checks to ensure it remains in a fully functional condition. The service regime is imperative to the extended warranty provided under the Daikin Service with confidence offers.

Service commitment

It is imperative that the Daikin equipment is serviced and maintained at regular intervals. Your equipment will be assessed and visits scheduled at the recommended frequencies, to ensure that the equipment remains in prime condition, minimising unscheduled downtime due to failure.

Additional terms & conditions

- Daikin reserves the right to increase the price on an annual basis if servicing costs increase as a result of inflationary drivers
- Lifetime of the unit is defined as 15 years
- Service 'must be' be carried out by a Daikin engineer (15-year warranty), Daikin-trained Service Company, or Daikin-trained Service Partner (10-year warranty)
- Daikin always recommends an annual inspection to be carried out on all Air Conditioning equipment. The details and extent of this inspection vary unit by unit. Daikin recommends that specific components are replaced proactively during these regular inspections as the replacement of key components is essential to the efficient and effective working of the Air Conditioning unit
- Component charges are not included unless specified under the contract package
- Service activities are costed to be performed within normal working hours unless stated within the contract. All equipment covered by the service contract must be readily accessible during the scheduled visits. This is the responsibility of the building/premises operator.

Next steps:

The Service Maintenance can be delivered by your preferred Daikin service partner or by Daikin directly. To enable us to give you a cost for the package we need to know the following:

- › Whether the system has benefited from Commission with confidence during commissioning
- › Is the system equipment list available?
- › Can the system be connected to the Daikin Cloud platform via 4G/local ethernet?

For further information, please contact your preferred Daikin service partner or the Daikin service team on servicesales@daikin.co.uk



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